

TITLE	GOOD GOVERNANCE, ORGANIZATIONAL CULTURE AND ORGANIZATIONAL EFFECTIVENESS OF THE DIVISION OFFICES ATTACHED TO THE COMMISSIONER GENERAL, ROYAL THAI POLICE
KEYWORDS	GOOD GOVERNANCE, ORGANIZATIONAL CULTURE, ORGANIZATIONAL EFFECTIVENESS, DIVISION OFFICES ATTACHED TO THE COMMISSIONER GENERAL, ROYAL THAI POLICE
STUDENT	POLICE COLONEL SRISAKUL CHAROENSRI
THESIS ADVISOR	ASSOC. PROF. CHAIYA YIMWILAI, Ph.D.
THESIS CO-ADVISOR	ASSOC. PROF. PIYAKORN WHANGMAHAPORN, Ph.D.
LEVEL OF STUDY	DOCTOR OF PHILOSOPHY OF PUBLIC ADMINISTRATION
FACULTY	GRADUATE COLLEGE OF MANAGEMENT SRIPATUM UNIVERSITY
ACADEMIC YEAR	2015

ABSTRACT

The research on “Good Governance, Organizational Culture and Organizational Effectiveness of the Division Offices attached to the Commissioner General, Royal Thai Police” is aimed to study the level of good governance factors, the levels of cultural organization factors and the levels of organization effectiveness in division offices attached to the Commissioner General of Royal Thai Office, as well as study the problems, obstacles, and give suggestions for the improvement of the efficiency of such division offices in Thai Royal Police.

The approaches to the study are both quantitative and qualitative methods. The quantitative method, the samples used in this study include 368 police officials in superintendent position or lower in the Office of Commissioner General of Royal Thai Police. Data collection has done by using survey questionnaires. Analysis of data has done by using package program for social research. Principles in statistics have used to calculate percentage, means, standard

deviation, Pearson Product-Moment Correlation Coefficients, and stepwise multiple regression analysis. Whereas in the qualitative method, an in-dept, semi-structured interview conduct with the samples or 14 executives of the division offices attached to Commissioner General of Royal Thai Police. The data has analyzed by content analysis and presented in the form of descriptive essay.

The results of the study show that:

The level of good governance, organizational culture, and organization effectiveness of division offices attached to Commissioner General of Royal Thai Police is rather high. Good governance factors and organizational culture factors positively correlated with organization effectiveness of division offices attached to Commissioner General of Royal Thai Police at statistical significant level of 0.01. Good governance factors and organizational culture factors can use together in predicting organizational effectiveness of division offices attached to Commissioner General of Royal Thai Police at the percentage of 78.7 at statistical significant level of 0.01.

It is found that problems and obstacles related to good governance that affect the organization effectiveness of division offices attached to Commissioner General of Royal Thai Police are concerning with human resource management process. As for the problems related to organizational culture that affect the organization effectiveness of division offices attached to Commissioner General of Royal Thai Police are concerning with the lack of teamwork in some departments. There is no building and passing on of knowledge to successive generations and a lack of coordination between departments.

The suggestions for improving organization effectiveness of division are for example, there should be more positions and more personnel to handle the current amount of work. Trainings should regularly conduct to increase knowledge and competencies of the personnel. It is advisable that new technologies should use in replacement of human resource. Workplace environment should be more pleasant. Organizational cultures that focus on teamwork should be encouraged. There should be more coordination within and between departments. In addition, Rewards and compensations should give according to one's ability and appropriateness of occasion.