

## บรรณานุกรม

- กิตติภูมิ วิเศษศักดิ์. (2556). สมรรถนะความคล่องตัวขององค์การธุรกิจเอกชนกับการเข้าสู่ประชาคมเศรษฐกิจอาเซียน. กรุงเทพฯ: มหาวิทยาลัยธรรมศาสตร์. [ฉบับที่ 1 มกราคม – มิถุนายน].
- กัลยา วานิชย์บัญชา. (2549ก). การใช้ SPSS for Windows ในการวิเคราะห์ข้อมูล. (พิมพ์ครั้งที่ 8). กรุงเทพฯ: โรงพิมพ์จุฬาลงกรณ์มหาวิทยาลัย.
- จิรประภา อัครบวรและคณะ. (2551). รายงานผลการศึกษาโครงการศึกษาเพื่อวางระบบการพัฒนาข้าราชการแห่งอนาคต. กรุงเทพฯ: สำนักงานคณะกรรมการข้าราชการพลเรือน.
- ดวงพรรณ กริชชาญชัยและคณะ. (2010). การวิเคราะห์อุตสาหกรรมเพื่อการตอบสนองอย่างรวดเร็วในห่วงโซ่อุปทาน. เข้าถึงได้จาก: [http://www.logisticscorner.com/index.php?option=com\\_content&view=article&id=1677:quickresponse&catid=41:supply-chain&Itemid=89](http://www.logisticscorner.com/index.php?option=com_content&view=article&id=1677:quickresponse&catid=41:supply-chain&Itemid=89). [2015, 1 กันยายน].
- ธนาคารไทยพาณิชย์ จำกัด (มหาชน). (2549). ประวัติธนาคารไทย. กรุงเทพฯ: บริษัทสยามดีไซน์ แอนด์ แมนเนจเม้นท์.
- ธนาคารแห่งประเทศไทย. (2559). สถาบันทางการเงินที่เปิดดำเนินการ. เข้าถึงได้จาก: <https://www.bot.or.th/Thai/FinancialInstitutions/WebsiteFI/pages/instlist.aspx>. (2016, 14 สิงหาคม)
- ประภัสสร บุญมี. (2542). ความรู้เบื้องต้นเกี่ยวกับการประกอบธุรกิจ. มหาสารคาม: คณะวิทยาการ จัดการ: สถาบันราชภัฏมหาสารคาม.
- พัชสิรี ชมพูกา. (2553). องค์การและการจัดการ. กรุงเทพฯ: สำนักพิมพ์แมคกรอฮิล.
- รักษ์ วรกิจ โภคาทร. (2545). ระบบเศรษฐกิจฐานความรู้. เชียงราย: มหาวิทยาลัยแม่ฟ้าหลวง.
- วารี หะวานนท์. (2543). การบัญชีธนาคาร: การปฏิบัติงานธนาคารพาณิชย์. กรุงเทพฯ: ชวนพิมพ์.
- วิชญ์วิชญ์ เชาวนีรนาท. (2014). คุณลักษณะขององค์การแห่งการเรียนรู้ขององค์กรธุรกิจชั้นนำในประเทศไทย. มหาสารคาม: วารสารมหาวิทยาลัยมหาสารคาม, 9 (2) : 125-138.
- สุกมิตร ไชยรัตน์, กมล เสวตสมบุรณ์, และนิติพงษ์ ส่งศรีโรจน์. (2555). ความสัมพันธ์ระหว่างระบบสารสนเทศเชิงกลยุทธ์กับความได้เปรียบทางการแข่งขันของธุรกิจสื่อสารโทรคมนาคมในประเทศไทย. มหาสารคาม: วารสารการบัญชีและการจัดการ, 4 (1): 69-78.

## BIBLIOGRAPHY

- Abo, T. (1994). **Hybrid Factory: The Japanese Production System in the United States**. Oxford University Press, 4(7), pp. 128-167.
- Abdelnour, S. (2010). **A new model for Palestinian development**. Washington, (9), pp. 99-136.
- Acedo, F. J., Barroso, C., & Galan, J. L. (2006). **The resource-based theory: Dissemination and main trends**. Strategic Management Journal, 27, pp. 621–636.
- Adli, (2005). **Syntactic variation and lifestyle in contemporary Iran**. Paper presented at New Ways of Analyzing Variation 34, New York University. (13), pp. 267-289.
- Alavi, M. & Leidner, D. (1999). **Knowledge Management Systems: Emerging Views and Practices from the Field**. Journal of the AIS, (10), pp. 25-44.
- Alchian, A. & Harold, D. (1972). **Production, Information Costs, and Economic Organization**. American Economic Review, (5), pp. 777-795.
- Alipour, F., Idris, K., Ismail, I. A., Anak, U. J. & Karimi, R. (2011). **Learning Organization and Organizational Performance: Mediation Role of Intrapreneurship**. European Journal of Social Sciences, 21(4), pp. 642-671.
- Allen, N.J. & Meyer, J. P., (1990). **The measurement and antecedents of affective, continuance and normative commitment to the organization**. Journal of Occupational Psychology, 63: 1-18.
- Almahamid, S., Awwad, A., & McAdams, A. C. (2010). **Effects of organizational agility and knowledge sharing on competitive advantage: An empirical study in Jordan**. International Journal of Management, 27(3), 387–404.
- Amit, R. & Schoemaker, P. J. H. (1993). **Strategic Assets and Organizational Rents**. Strategic Management Journal, 14(1), pp. 33-46.
- Andersson, P. H., Hiltunen, K. & Villanen, H. (2004). **Promoting Quality in Finnish Companies**. Ministry of Trade and Industry, Edita Publishing, Helsinki, 7(1), pp. 56-81.
- Ansoff, H. I. (1965). **Corporate Strategy**, McGraw-Hil, 2, pp. 90-123.
- Argote, L., Beckman, S., & Epple, D. (1990). **The Persistence and Transfer of Learning in Industrial Settings**. Management Science, 36, pp. 140-154.
- Argyris, C. & Schon, D. (1978). **Organizational Learning: A Theory of Action Perspective**. Journal of Management, 11(3), pp. 56-93.

## BIBLIOGRAPHY

- Atafar, A., Samani, M. (2010). **Application level of components of the learning organization in public and Islamic Azad universities in Shahrekord.** Iran's higher education committee quarterly, 1, pp. 33-51.
- Atak, M., & Erturgut, R. (2010). **An empirical analysis on the relation between learning organization and organizational commitment.** Social and Behavioral Sciences, 2(2), 3472-3476.
- Atoofi, A. R. M. & Tajeddini, K. (2010). **The Effect of Entrepreneurship Orientation on Learning orientation and Innovation: A Study of Small-Sized Business Firms in Iran.** International Journal of Trade, Economics and Finance, 1(3), pp. 78-118.
- Attiany, M. S. (2014). **Competitive Advantage through Benchmarking. Field study of industrial companies listed in Amman stock exchange.** Journal of Business Studies Quarterly, 5(4), pp. 88-102.
- Aujirapongpan, S., Vadhanasindhu, P., Chandrachai, A., & Cooperat, P. (2010). **Indicators of knowledge management capability for KM effectiveness.** The journal of information and knowledge management systems, 40 (2), 183-203.
- Bach, S. B. & Judge, W. Q., Dean, T. J. (2008). **A knowledge-based view of IPO success: Superior knowledge, isolating mechanisms, and the creation of market value.** Journal of Managerial, 20, pp. 507-525.
- Barney, J. B. (1991). **Firm resources and sustained competitive advantage.** Journal of Management, 17(1): 99-120.
- Barney, J. B. (2001). **Is the Resource-Based “View” a Useful Perspective for Strategic Management Research? Yes,”** Academy of Management Review, 26(1): 41-56.
- Barrand, J. (2006). **Le manager agile, vers un nouveau management pour affronter la turbulence.** Paris, 10(7), pp. 44-68.
- Becker, H. S. (1960). **Notes on the concept of commitment.** American Journal of Sociology, 66, 32-42.
- Becker, T. E. (1992). **Foci and bases of commitment: Are they distinctions worth making?** Academy of Management Journal, 35, 232-244.

## BIBLIOGRAPHY

- Berger, P., & Luckmann, T. (1967). **The Social Construction of Reality**, Doubleday, Garden City. New York, 3(3), pp. 241-265.
- Beynon, D. P. (2002). **Information Systems: An Introduction to Informatics in Organizations**. Journal of Strategy, 6, pp. 111-134.
- Bhatt, G. D. (2001). **“Knowledge management in organisations: examining the interaction Between technologies, techniques, and people”**. Journal of Knowledge Management, vol. 5, no. 1, pp. 68-75.
- Blaize, H. R., Matin, L., West, J. & Monla, S. (2013). **How knowledge management impacts performance in projects: An empirical study**. The journal of information and knowledge management systems, 41, pp. 256-271.
- Blumentritt, R. & Johnston, R. (1999). **Towards a strategy for knowledge management**. Technology analysis and Strategic Management, 6(1), pp. 46-77.
- Blumenberg, S., Wagner, H. T., & Beimborn, D. (2009). **Knowledge transfer processes in IT outsourcing relationships and their impact on shared knowledge and outsourcing performance**. International Journal of Information Management, 29, 342–352.
- Bojana, M., Ljubica, D. & Leposava, G. (2012). **The Relationship between Leadership and Learning Organization: A Review of the Literature and Research Proposal**. The Business and Management Review, 2(2), pp. 3-30.
- Bontis, N. (2002), **World Congress on Intellectual Capital Readings**. Butterworth Heinemann/KMCI Press, 9, pp. 15-44.
- Bourini, F., Khawaldeh, K., Al-Qudah, S., (2013). **The Role of Knowledge Management in Banks Sector (Analytical Study – Jordan)**. Interdisciplinary Journal of Contemporary Research in Business, 5(3), pp. 53-67.
- Bristol, T. L. (2005). **The experiences of African American managers in the learning organization**. The Pennsylvania State University. 15, pp. 55-78.
- Brown, D. and Harvey, D. (2006). **Organization Development: an Experiential Approach, 7th ed.** American Journal of Management, 19, pp. 156-177.
- Brownbridge, M. & Gockel, A. F. (1996). **The impact of financial sector policies on banking in Ghana**. Research Department of Bank of Ghana, 15, pp. 9-29.

## BIBLIOGRAPHY

- Bryant, S., Lande, G., & Moshavi, D. (2012). **A Knowledge-based view of improving the physician-patient relationship.** *Academy of Health Care Management Journal*, 8(1), 9-19.
- Buchanan, B. (1974). **Buildngorganizational commitment: The socialization of managers in work organiza- tions.** *Administrative Science Quarterly*, 19: 533-546.
- Bui, K. B. Y. (2010). **Creating learning organizations in higher education: applying a systems perspective.** *Learn Organ*, 17(3), pp. 208–227.
- Buytendijk, F. (2006). **The five keys to building a high-performance organization.** *Business Performance Management*, 4(7), pp. 24–30.
- Carolina, L. & Angel, L. M. (2011). **Strategic knowledge management, innovation and performance.** *Journal of Strategic*, 10, pp. 7-22.
- Castro, G. M., LopezSaez, P., & Delgado, V. M. (2011). **Towards a Knowledge-Based view of Firm Innovation. Theory and Empirical Research.** *Journal of Knowledge Management*, 15(6), 871–874.
- Cavaleri, S. A. (2004). **Leveraging organizational learning for knowledge and performance.** *The Learning Organization*, 11(2), pp. 159-76.
- Cem, B., Bellow, M., Mark, Tekka, P. (2010). **Usage of Knowledge Management Tools: UK and Canada versus Russia and Turkey in a Comparative Study.** *Journal of Educational Research*, 38, 37-54.
- Chait, L. P. (1999). **Creating a successful knowledge management system.** *The Journal of Business Strategy*, 20, pp. 23-48.
- Chajnacki, G. M. (2007). **Characteristics of learning organizations and multidimensional organizational performance indicators: A survey of large, publiclyowned companies.** *The Pennsylvania State University*, 12, pp. 145-166.
- Chong, T. (2005). **The Synergies of the learning organization visual factory management and on the job training.** *American Journal of Management*, 20, pp. 88-123.
- Cohen, A. (2003). **Multiple commitments in the workplace: An integrative approach.** *Academy of Management Review*, 21(3), pp. 78-89.
- Cohen, W. M. & Levinthal, D. A. (1990). **Absorptive capacity: A new perspective on learning and innovation.** *Administrative Science Quarterly*, 35(1), 128–152.

## BIBLIOGRAPHY

- Confessore, S. J. & Kops, W. J. (1998). **Self-directed learning and the learning organization: examining the connection between the individual and the learning environment.** Human Resource Development Quarterly, 9(4), pp. 365-75.
- Conner, K. R., & Prahalad, C. K. (1996). **A resource-based theory of the firm: Knowledge versus opportunism.** Organization Science, 7(5), pp. 477-501.
- Cranfield, U. (1998). **The Cranfield/Information Strategy Knowledge Survey : Europe's State of the Art in Knowledge Management.** Journal of Knowledge, 21(2) : 41-56.
- Crocitto, M., Youssef, M. (2003). **The human side of organizational agility, Industrial Management & Data Systems.** Business Performance Management, 103(6), pp. 388-397.
- Crook, T. R., Todd, S. Y., Combs, G. J., Woehr, J. D. & Ketchen, J. D. (2011). **Does Human Capital Matter? A Meta-Analysis of the Relationship Between Human Capital and Firm Performance.** Journal of Applied Psychology, 96(3), pp. 443–456.
- Cummings, T. G. & Worley, C. G. (2008). **Organizational Development and Change.** Journal of Managerial, 19, pp. 57-81.
- Dahanayake & Gamlath, (2013) **Learning organization dimensions of the Sri Lanka Army.** The Learning Organization, 20(3) pp. 195-215.
- Darr, E. D. Argote, L. & Epple, D. (1993). **The Acquisition, Transfer and Depreciation of Knowledge in Service Organization : Productivity in Franchises.** Management Science, 14 pp. 95-124.
- Darroch, J. (2003). **Developing a Measure of Knowledge Management Behaviors and Practices.** Journal of Knowledge Management, 7(5), pp. 41-54.
- Davenport, T. & Klahr, P. (1999). **Managing Customer Support Knowledge.** California Management Review, 40(3), pp. 195-208.
- Davenport, T. Prusak, L. (1998). **Working knowledge.** Cambridge, MA:Harvard Business School Press. 8(2) pp. 195-215.
- Denison, D. R. (2003). **Corporate Culture and Organizational Effectiveness: Is There a Similar Pattern around the World.** Advances in Global Leadership, 5, pp. 205–227.
- David, A. H. (2007). **A Validation of the Learning Organization as a Driver of Performance Improvement.** Academy of Management Journal, 6(6), 23-45.

## BIBLIOGRAPHY

- Deborah M. P. & John P. M. (2004). **Side-bet theory and the three-component model of organizational commitment.** *Journal of Organization*, (8), 7-29.
- Demers, D. L. (2009). **The relationship between perceptions of a learning organization characteristics and firm performance.** *Journal of Learning*, 7(15) pp. 95-123.
- Dess, G. G., Lumpkin, G. T. & Eisner, A. B. (2007). **Strategic Management Creating Competitive Advantage.** McGraw-Hill, 5 pp. 256-274.
- Dixon, N. (2000). **Common Knowledge: How Companies Thrive by Sharing What They Know?** Harvard Business School Press, 26(9) pp. 78-100.
- Dodgson, O. (1993). **Organizational learning: A review of some literatures.** *Dodgson Organization Studies*, 2(45) pp. 375–394.
- Dorit, N., Yolande, E. C. (2007). **A Delphi study of knowledge management systems :Scope and requirements.** *Journal of Knowledge*, 15, pp. 235-266.
- Durst, S., & Edvardsson, I. R. (2012). **Knowledge Management in SMEs: A Literature Review.** *Journal of Knowledge Management*, 16, (6), 879-903.
- Ebrahimpour, H, Salarifar, M. A. (2012). **The relationship between Agility Capabilities and Organizational Performance: a case study among Home Appliance Factories in Iran.** *European Journal of Business and Management*, 14(17), pp. 186-195.
- Egan, T. M. (2002). **Dimensions and motivations to transfer learning in large firm information technology employees.** *Journal of Knowledge Management*, 9(23), pp. 48-55.
- Eisenhardt, K. M. & Martin, J. A. (2000). **Dynamic Capabilities: What are They?** *Strategic Management Journal*, 21(10-11), pp. 1105-1121.
- Sawy, O. A., Eriksson, I., Carlsson, S. A., & Raven, A. (1997) **Understanding the Nature of Shared Knowledge Creation Spaces Around Business Processes : An International Investigation.** *The journal of information and knowledge management systems*, 36, pp. 154-187.
- Ellinger, A., Ellinger, A., Yang, B., & Howton, S. (2002). **The relationship between the learning organization concept and firms' financial performance: An empirical assessment.** *Human Resource Development Quarterly*, 13(1), 5-21.

## BIBLIOGRAPHY

- Fong, P. S. W. & Choi, S. K. Y. (2009). **The processes of knowledge management in Professional services firms in the construction industry: a critical assessment of both theory and practice.** *Journal of Knowledge Management*, 13(2), 110-126.
- Fransson, A., Håkanson, L., & W. Liesch, P. (2011). **The Underdetermined Knowledge-Based Theory of the MNC.** *Journal of International Business Studies*, 42(3), 427-435.
- Freel, M. (2000). **External linkages and product innovation in small manufacturing firms.** *Entrepreneurship & Regional Development*, 12(3), 245-266.
- Hult, G. T. M. (2003). **An integration of thoughts on knowledge management.** *Decision Sciences*, 34, pp. 189.
- Garvin, D. (1993). **Building a learning organization.** *Harvard Business Review*, 9, pp. 78-91.
- Garvin, D. A. (2000). **Learning in action.** *Boston*, 12(3), 245-266.
- Gephart, M. A., Marsick, V. J., Van Buren, M. E., & Spiro, M. S. (1996). **Learning organizations come alive.** *Training and Development*, 50(12), 35-45.
- Gilder, G. (2013). **Knowledge and power: The information theory of capitalism.** *Washington*, 30(8), 45-78.
- Giovanni, S. (2012). **Managing knowledge for business performance improvement.** *Journal of Organization*, (10), 17-39.
- Gordon, L. & Porter, O. (2009). **Reading and Understanding Academic Research in Accounting: A Guide for Students.** *Global Perspectives on Accounting Education*, 6, pp. 25-45.
- Gorelick, C., Milton, N., & April, K. (2004). **Performance through learning: Knowledge management and practice.** *Waltham*, (18), 117-131.
- Goldman, S., Nagel, R. & Preiss, K. (1995) **Agile competitors and virtual organizations, Kenneth: Van No Strand Reinhold.** *International Thomas Publishing*, 12(7), pp. 89-123.
- Gottschalk, M. (2006). **The Prison and the Gallows: The Politics of Mass Incarceration in America.** *Cambridge University Press*. 14(15), pp. 223-245.
- Gottschalk, M. (2011). **The great recession and the great confinement: the economic crisis and the future of penal reform', in Richard Rosenfeld, Kenna Quinet, and Crystal Garcia (eds), Contemporary Issues in Criminological Theory and Research: The Role of Social Institutions.** *Wadsworth*, 23(5), pp. 343-370.



## BIBLIOGRAPHY

- Grant, R. M. (1996). **Toward a knowledge-based theory of the firm.** Strategic Management Journal, 7(17), pp. 109-122.
- Gunaseka, A., Love, P. (1999). **Current and future directions of multimedia technology in Business.** International Journal of In-formation Management, 19(2), pp.105-20.
- Hackbarth, G. (1998). **The impact of organizational Memory on IT Systems, Proceedings of the Americas Conference of AIS.** Journal of International Business Studies, 41(7), pp.588-590.
- Hall, P. (2014). **A moral compass competitive and 'Fair'.** The Business & Management Review, 5(2), pp. 125-167.
- Haque, M. M. (2008). **A study of the relationship between the learning organization and organizational readiness for change.** Dodgson Organization Studies, 2(31) pp. 231-255.
- Hassan, D., Javo, S., Kani, D. & Alish C. ( 2010). **Knowledge Management Cycle: A Case Study at Institute of Management Research and Education (IMRE).** International Journal of Educational Administration. 9(1), pp. 46-77.
- Hassan, S. R. & Hart, M. (2016). **The determinants of small firm growth: an empirical study on Egypt.** The Business and Management Review, 7(2), pp. 456-489.
- Herrera, C., Grossman, J. B., Kauh, T. J., Feldman, A.F., & McMaken, J. (2007). **Making a difference inschools:The BigBrothers BigSisters school-based mentoring impact study.** Philadelphia, PA: Public, 16(7), pp. 147-166.
- Heywood, C. & Kenley, R. (2008). **The Sustainable Competitive Advantage Model for corporate real estate.** Journal of Corporate Real Estate, 10(2), pp. 85-109.
- Hishamuddin, M. (2012). **The Implementation of Learning Organization Elements and Their Impact towards Organizational Performance amongst NPOs in Singapore.** International Journal of Business and Management, 7(12), pp. 23-45.
- Holzner, B. & Marx, J. (1979). **The Knowledge Application: The Knowledge System in Society.** Allyn-Bacon, 19(11), pp. 97-112.
- Hor, F., Huang, L., Shih, H., Lee, Y., & Stanley, Lee, E. (2010). **Establishing talent management for company's succession planning through analytic network process: Application to an MNC semiconductor company in Taiwan.** Computers and Mathematics with Applications. 6(11), pp. 245-256.

## BIBLIOGRAPHY

- Huber, G. (1991). **Organizational Learning : The Contributing Processes and the Literatures.** Organization Science, 2(1), pp. 88-115.
- Ipe, M. (2003). **Knowledge sharing in organizations: A conceptual framework.** Human Resource Development Review, 2(4), 337–359.
- Jackson, M., Johansson, C. (2003) **An agility analysis from a production system perspective.** Integrated Manufacturing Systems, 14(6), pp. 482-488.
- James, A. M. A. (2005). **Understanding a High-Performance University Development Organization : Leadership and Best Practices.** International Journal of Educational Administration. 20(6), pp. 66-87.
- Jane, C. L. & Jeffrey, D. B. (2004). **Transforming the public sector.** Journal of International Business Studies, 41(4), 47-61.
- Janet, B. and André W. (2010). **The role of knowledge management in creating and sustaining High performance organizations The case of financial institutions in Uganda.** Training And Development, 50(12), 35–45.
- Johnson, J. T., Busbin, J. W. (2000). **The Evolution of Competitive Advantage: Has Virtual Marketing Replaced Time-based Competition?** Competitiveness Review, 10(2), pp. 153-159.
- Jozef, L. (2002). **Synergizing the learning organization and knowledge management.** Knowledge Management, 17(8), pp. 13-27.
- Kajanová, P. (2011). **The Competitive Advantage in the Global Labour Market.** Management And Education, 25(1), pp. 66-79.
- Kaplan, S. & Per S. (2001). **Venture Capitalists as Principals: Contracting, Screening, and Monitoring.** Economic Review Papers and Proceedings, 91(2), pp. 426–430.
- Kassim, N. M., & Zain, M. (2004). **Assessing the measurement of organizational agility.** Journal of American Academy of Business, 4(2), pp. 174-177.
- Kayani, J. & Zia, M. Q. (2012). **The Analysis of Knowledge, Knowledge Management and Knowledge Management Cycles.** International Journal of Academic Research in Economics and Management Sciences, 1(6), pp. 111-129.

## BIBLIOGRAPHY

- Kanter, R. M. (1980). **Commitment and social organization: A study of commitment mechanisms in Utopian communities.** *American Sociological Review*, 33, 499-517.
- Kashani, K.(2012). **Making Knowledge Strategies Based on Organizational Life Cycle (Acase Study in Automobile Industry).** *Management, Knowledge and Learning International Conference. Journal of International Business Studies*, 4(2), pp. 465-485.
- Keith, O., Ron, M.,Will, G., & Robert, G. (2001). **Perspectives creating and sustaining the high performance organization.** *International Journal of Educational Administration*. 19(11), pp. 59-74.
- Kogut, B. & Zander, U. (1992). **Knowledge of the Jirm, Combinative Capabilities, and the Replication of Technology.** *Organization Science*. 3, pp. 383-397.
- KPMG1. (1998). **Issue: Knowledge Management.** *The Business and Management Review*, 2(13), pp. 55-79.
- KPMG2. (1998). **Case Study : Building a platform for Corporate Knowledge.** *Journal of Knowledge Management*, 3(9), 130-141.
- Kreitner, R. & Kinicki, A. (2009). **Organizational behavior.** *Journal of Knowledge Management*, 10(1), pp. 45-78.
- Kuczaj, T. (2001). **Knowledge management process model. Publications.** *Journal of Strategic*, 5(1), pp. 448-466.
- Kwakman, K. (2004). **The Knowledge- Productive Corporate University.** *American Economic Review*, (9), pp. 65-94.
- Lamb, M. E. & Kelly, J. B. (2001). **Using the empirical literature to guide the development of parenting plans for young children: A rejoinder to Solomon and Biringen.** *Family Courts Review*, 39, pp. 365-371.
- Lawson, A. (2002). **What Does Galileo’s Discovery of Jupiter’s Moons Tell Us about the Process of Scientific Discovery?** *Science and Education*, 11, pp. 1–24.
- Law, C. C. H., & Ngai, E. W. T. (2008). **An empirical study of the effects of knowledge sharing and learning behaviors on firm performance.** *Expert Systems with Applications*, 34, 2342–2349.

## BIBLIOGRAPHY

- Leary, D. (1999). **Using AI in knowledge management: knowledge-bases and ontologies.** *The Knowledge Management*, 20(3) pp. 195-215.
- Levinthal, D. A. & March, J. G. (1993). **The myopia of learning.** *Strategic Management Journal*, 2(12), pp. 95-112.
- Lettieri, E. M., Borga, F. & Savoldelli, A. (2004). **Knowledge management in non-profit organizations.** *Journal of Knowledge Management*, 8(6), pp. 16–30.
- Liao, S. H., & Hu, T. C. (2007). **Knowledge transfer and competitive advantage on environmental uncertainty : An empirical study of the Taiwan semiconductor industry.** *Technovation*, 27, pp. 402–411.
- Lin, F., Lin, S., & Huang, T. (2008). **Knowledge sharing and creation in a teachers professional virtual community.** *Computers and Education*, 50, 742–756.
- Lin, C., Chiu, H., & Chu, P. (2006). **Agility index in the supply chain.** *International Journal of Production Economics*, 100, 285–299.
- Lopez, S. V. (2005). **Competitive advantage and strategy formulation: The key role of dynamic capabilities.** *Journal of Knowledge Management*, 4(5), 112-141.
- Lopez, S. P., Peon, J. M. M. & Ordas, C. J. V. (2005). **Human resource practices, organizational learning and business performance.** *Human Resource Development International*, 8(2), 147–164.
- Malhotra, Y. (1996). **Organizational learning and learning organizations : an overview.** *The Business and Management Review*, 6(8), pp. 83-100.
- Marko, K. & Antti, S. (2009). **Human tacit signals at organization performance development.** *Journal of Knowledge Management*, 11(9), 102-126.
- Marquardt, M. J. (1996). **Building the learning organization.** *The Business and Management Review*, 17(12), pp. 45-48.
- Marquardt, M. J. & Reynolds. (1994). **A The Global Learning Organization New York.** *International Journal of Business and Management*, 7(12), pp. 23-45.
- Marsick, V. & Watkins, K. (2003). **Demonstrating the value of an organizations learning culture: The dimension of the leaning organization questionnaire.** *Advances in Developing Human Resources*, 7(2), pp. 172-191.

## BIBLIOGRAPHY

- Martinette, L. A. (2006). **The relationship between learning orientation and business performance: The moderating effect of sources of competitive advantage.** *International Journal of Business and Management*, 11(19), pp. 123-145.
- Martinette, L. A., & Obenchain, L. A. (2012). **The relationship between learning orientation and business performance and the moderating effect of competitive advantage: A service organization perspective.** *Journal of Services Marketing*, 5(1), pp. 245-267.
- Maqsood, T. & Walker, D. (2007). **Extending the knowledge advantage: creating learning chains.** *The Learning Organization*, 14(2), pp. 123-41.
- Maymand, M. M., Zare, M. & Asefi, S. (2012) **Strategies for Increasing the Key Capabilities of Organization Agility Business.** *Financial Sciences and Management*, 9(4), pp. 339-346.
- McLean, G. N. (2006), **Organization Development: Principles, Processes, Performance.** *Management and Education*, 25(1), pp. 66-79.
- Mehrabani, S. & Shajari, M. (2012) **Knowledge management and innovation capacity.** *Journal of Management Research*, 4(2), pp. 164-177.
- Mezner, M. B. & Johnson, J. H. (2005). **Business-Government Relations Within a Contingency Theory Framework: Strategy, Structure, Fit, and Performance.** *Business and Society*, 44(2), pp. 119-119.
- Meyer, J. P., & Allen, N. J. (1991). **A three-component conceptualization of organizational commitment.** *Human Resource Management Review*, 5(2), pp. 61–89.
- Meyer, J. P., & Allen, N. J. (1997). **Commitment in the Workplace Theory, Research, and Application.** *Sage Publications*, 23(8), pp. 159-177.
- Miller, D. L. (2000). **Determining validity in qualitative inquiry.** *Theory into Practice*, 39(3), 124-131.
- Miller, K. (2003). **Values, attitudes and job satisfaction In Robbins.** *Organisational Behaviour*, 35(5), pp. 129-144.
- Mohrman, S. A. (2007). **Designing Organizations to Lead with Knowledge.** To appear in *The Handbook of Organization Development.* Sage Publications, 31(5), pp. 144-166.
- Monnin, P. & Jokipii, T. (2010). **The Impact of Banking Sector Stability on the Real Economy.** *International Journal of Production Economics*, 13(2),78-95.

## BIBLIOGRAPHY

- Moshki, W. & Teimouri, X. (2013). **A survey on the level of Organization Agility and Proposition of a Comprehensive model.** *International Journal of Human Resource Studies*, 3(3), pp. 197-211
- Nadler, D. A. (1989). **Organizational architectures for the corporation of the future.** *Management and Education*, 12(14), pp. 111-134.
- Narasimha, L. (2000). **Organizational Knowledge, Human Resource Management, and Sustained Competitive Advantage.** *International Business Journal*, 10(1), pp.123 - 135.
- Naveed, A. & Rashid A. (2011). **Exploring the Paradox of Organizational Learning and Learning Organization.** *Journal of contemporary research*, 25(11), pp.48-61.
- Nazila, R. & Elizabeth, M. (2010). **The role of communication in the acquisition of high performance work system organizations.** *Australian Journal of Communication*, 17(7), pp. 258-278.
- Ndinguri, E., Prieto, L., & Machtmes, K. (2012). **Human Capital Development Dynamics: The knowledge Based Approach.** *Academy of Strategic Management Journal*, 11(2), pp. 121-136.
- Nolan, N. (1998). **Putting the Knowing Organization to Value.** *Strategic Management Journal*, 11(2), pp. 121-136.
- Nonaka, I., Toyama, R., & Konno, N. (2000). **SECI, Ba and leadership: A unified model of dynamic knowledge creation.** *Long Range Planning*, 33(3), pp. 5–34.
- Nunes, V. T., Santoro, F. M., & Borges, M. R. S. (2009). **A context-based model for Knowledge Management embodied in work processes.** *Information Sciences*, 179, 2538–2554.
- O'Brien, M. J. (1994). **Learning organization practices profile.** *International Journal of Educational Administration*. 10(11), pp. 97-124.
- Osama, L., Mark, O., Maz, B. L., & Mar, P. (2013). **Utilizing Knowledge Management in Education: The Case of The University of Jordan.** *Journal of Knowledge Management*, 18(6), 111-136.
- Ruggles. (1998). **The state of the notion: knowledge management in practice.** *California Management Review*, 40(3), pp. 80–89.

## BIBLIOGRAPHY

- Raymond, C. (2012). **Leadership and Learning: A Critical Reexamination of Senge's Learning Organization.** *Academy of Management Review*, 13(4), pp. 39–55
- Pedler, M., Burgoyne, J. & Boydell, T. (1991). **The Learning Company. A Strategy for Sustainable Development.** McGraw-Hill, 16(8), pp. 269-283.
- Pemberton, J. D., & Stonehouse, G. H. (2000). **Organizational learning and knowledge assets an essential partnership.** *The Learning Organization*, 7(4), pp 184-193.
- Pentland, B.T. (1995). **Information Systems and Organizational Learning : The Social Epistemology of Organizational Knowledge Systems.** *Accounting, Management and Information Technologies*, 5(1), pp. 1-21.
- Petter, G. (2006). **Stages of knowledge management systems in police investigations.** *Journal of Knowledge Management*, 5(1), pp. 69-80.
- Peters, T. J. & Waterman, R. H. (1982). **In search of excellence.** *Journal of Strategic*, 10(8), pp. 27-52.
- Pfeffer, J. & Sutton, R. I. (2000). **The Knowing-doing Gap: How Smart Companies Turn Knowledge into Action.** Harvard Business School Press, 25(19), pp. 189-223.
- Pillania, R. (2008). **Knowledge Management for High Performance: Indian Industry Perspective.** *Productivity. Strategic Management Journal*, 29, pp. 35-48.
- Plant, R., & Gamble, R. (2003). **Methodologies for the development of knowledge-based systems.** *Knowledge Engineering Review*, 18(1), 47-81.
- Porter, M. E. (1996). **What is strategy?** *Harvard Business Review*, 35(26), pp. 61-78.
- Raft A., & Lord, M. (2002). **Acquiring new technologies and capabilities: a grounded model of acquisition implementation.** *Organization Science*, 13(3), pp. 420-441.
- Ramirez, A. M., Vasauskaite, J. & Kumpikaite, V. (2012). **Role of Knowledge Management within Innovation and Performance.** *Economics and Management*, 17(1), pp. 169-188.
- Randall, D. M. (1990). **The consequences of organisational commitment: methodological investigation.** *Journal of Organisational Behavior*, 11, 361–378.
- Reichers, A. E. (1985). **A Review and Reconceptualization of Organizational Commitment.** *Academy of Management Review*, 10(3), pp. 465–476.

## BIBLIOGRAPHY

- Reidinger G. (2010). **The Preservation of Intellectual Capital of Nurses Working in the Community Hospital.** Knowledge Management, 11(2), pp. 131-149.
- Rosalee, B. R. (2011). **Learning Organization principles: the impact on a Midwest state government as perceived by its employees.** ProQuest, 10(3), pp. 45–488.
- Rush, W. (2011). **Learning organization principles: The impact on a Midwest state government as perceived by its employee.** Management and Education, 2(1), pp. 6-29.
- Sarvary, M. (1999). **Knowledge Management and Competition in the Consulting Industry.** California Management Review, 41, 2, 95-107.
- Sahay, N. (2012). **A learning organizationa same diator of leadership style and firms' financial Performance.** International Journal of Business Management, 7(14)
- Salleh, K. (2010). **E-Learning, Knowledge Management and Learning Organization: An Integrative Perspective.** Proceedings of the 5th International Conference on e-Learning, University Sains, Malaysia, 9(7), pp. 456-471.
- Sallis, E. & Jones, G. (2002). **Knowledge management in Education. Great Britation: Kogan Press.** An International Business Journal, 25(16), pp.191-215.
- Senge, P. M. (1990). **The fifth discipline: The art and practice of the learning organization.** Academy of Strategic Management Journal, 10(4), pp. 46-77.
- Sharifi, H. & Zhang Z. (1999). **A methodology for achieving agility in manufacturing organizations: An introduction.** International Journal of Production Economics, 62, 7-22.
- Sharifirad, M. S. (2011). **The Dimensions of Learning Organization Questionnaire (DLOQ):A cross-cultural validation in an Iranian context.** International Journal of Manpower,32, (5/6), 661-76.
- Sherehiy, B., Karwowski, W. & Layer J. K. (2007). **A review of enterprise agility: Concepts, frameworks, and attributes.** International Journal of Industrial Ergonomics, 37, pp. 445-460.
- Shu, H. L., & Chi, C. W. (2010). **System perspective of knowledge management, organizational learning, and organizational innovation.** Expert Systems with Applications, (37), 1096-1133.



## BIBLIOGRAPHY

- Silvia, M. & Stefania, T. (2009). **A knowledge management approach to organizational Competitive advantage :Evidence from the food sector.** *Strategic Management Journal*, 21(8), pp. 144-165.
- Simon, M. H. (2007). **Evolution and the Explanation of Meaning.** *Philosophy of Science*, 74:1-27.
- Smit, A. J. (2010). **The competitive advantage of nations: is Porter's Diamond Framework a New theory that explains the international competitiveness of countries?** *Southern African Business Review*, 14(1), pp. 89-123.
- Song, J. H. & Chermack, T. J. (2008). **Assessing the psychometric properties of the dimensions of the learning organization questionnaire in the Korean business context.** *International Journal of Training and Development*, 12(2), pp. 87-99.
- Song, J. H., Joo, B. K. & Chermack, T. J. (2009). **The dimensions of learning organization questionnaires (DLOQ): A validation study in a Korean context.** *Human Resource Development Quarterly*, 20(1), 43-64.
- Swanson, R. A. & Holton, E. F. (2009). **Foundations of Human Resource Development.** *Human Resource Development International*, 15(9), 122-141.
- Tan, S., Teo, H., Tan, B., & Wei, K.(1998). **Developing a Preliminary Framework for Knowledge Management in Organizations.** *The Business and Management Review*, 8(2), pp. 629-631.
- Teece, D. J. (1998). **Capturing value from knowledge assets: The new economy, markets for know-how, and intangible assets.** *California Management Review*, 40(3), 55-79.
- Teasley, R. W. & Richard B. R. (2005). **Understanding Technology Transfer Effectiveness in Japanese Project Organizations: A Test of Contingency Theory.** *Academy of Strategic Management Journal*, 4, pp. 77-98.
- Thatte, R. and Nathan, W. (2013). **Impact Of SCM Practices Of A Firm On Supply Chain Responsiveness And Competitive Advantage Of A Firm.** *The Journal of Applied Business Research*, 29(2), pp. 45-71.
- Theriou, N. G., Aggelidis, V. & Theriou, G. N. (2009). **A Theoretical Framework contrasting the Resource-Based Perspective and the Knowledge-Based View.** *European Research Studies Journal*, 12(3):177-190.

## BIBLIOGRAPHY

- Vargas, H. J., Administrativas, C., Norte, P., Edificio, G., & Noruzi, M. (2010). **How Intellectual Capital and Learning Organization Can Foster Organizational Competitiveness?** *International Journal of Business and Management*, 5(4), pp. 69-88.
- Varma, A., Beatty, R.W., Schneier, C. E. & Ulrich, D. O. (1999). **High performance work systems: exciting discovery or passing fad?** *Human Resource Planning*, 22(1), pp. 26-37.
- Vivienne, J. & Mark P. Y. (2004). **A value model for the public sector.** *Management Science*, 14 pp. 95-124.
- Vogel, D. J. (2005). **Is There a Market for Virtue?** The Business Case for Corporate Social Responsibility. *California Management Review*, 47(4):19–45.
- Von, K. G. (1998). **Care in Knowledge Creation.** *California Management Review*, 40(3), pp. 133-153.
- Wagner, H. (2009). **IT Business Alignment and Process Performance: Results from a Survey in the Finance Industry in Germany.** *Journal of Knowledge Management*, 23(7), 111-138.
- Wang, W. C., Lin, C. H. & Chu, Y. C. (2011). **Types of competitive advantage and analysis.** *International Journal of Business and Management*, 6(5), 100–104.
- Waman, S. J. (2011). **Knowledge Management Text and Cases Creating a Learning Organization.** McGraw, 9(8), pp. 86-103.
- Watkins, K. E., & Marsick, V. J. (1993). **Sculpting the learning organization.** San Francisco. *Management Science*, 36, pp. 140-154.
- Watkins, K. E., & Marsick V. J. (1996). **In action : Creating the learning organization. Alexandria, VA : American Society for Training and Development.** *Journal of Organization*, (19), 28-49.
- Watkins, K. E., & Marsick, V. J. (2003). **Demonstrating the value of an organization's learning culture.** *Advances in Developing Human Resources*, 5(1), 132-151.
- Weiner, B. (1982). **An attributionally based theory of motivation and emotion : focus, range, And issues.** *Journal of Organization*, (36)22, 17-39.

## BIBLIOGRAPHY

- Weldy, T. G. & Gillis, W. E. (2010), **The learning organization: variations at different organizational levels.** *The Learning Organization*, Vol. 18 No. 5, pp. 455-70.
- Wernerfelt, B. (1984). **A Resource-based view of the firm.** *Strategic Management Journal*. 5: 171-180.
- Yaghoobi, N. & Azadikhah, O. (2011). **The Effect of Modern Technology on Organizational Agility, Interdisciplinary.** *Journal of Contemporary Research in Business*, 3(5), pp. 456-488.
- Yaghoubi, N. M, Kord, B. & Azadikhah O. (2011). **Assessing organizational agility via fuzzy logic.** *International Business Research*, 4(3), pp. 135-144.
- Yang, B., Watkins, K. E., & Marsick, V. J. (2004). **The construct of the learning organization: Dimensions, measurement, and validation.** *Human Resource Development Quarterly*, 9(8), pp. 46-66.
- Yanga, C. W., Fang, S. C., & Lin, J. L. (2010). **Organizational knowledge creation strategies: A conceptual framework.** *International Journal of Information Management*, 30, 231–238.
- Young, R. (2010). **KM principle: be both a learning organization and knowledge driven.** *Journal of Organization*, (16), 77-96.
- Yusuf, Y. Y., Sarhadi, M. & Gunasekaran, A. (1999). **Agile manufacturing: The drivers, Concepts and attributes.** *International Journal of Production Economics*, 62, pp. 33-43.
- Yvonne, H. J. (2012). **Perceptions of a Learning Organization and Factors Within the Work Environment That Influence Transfer of Training in Law Enforcement.** *Journal of Knowledge Management*, 10(3), pp. 448-466.
- Zhao, J. (2010). **School knowledge management framework and strategies: The new Perspective on teacher professional development.** *Computers in Human Behavior*, 26, 168–175.
- Zoligen, S. V., Streumer, J., and Stoker, M. (2001). **Problems in knowledge management: A Case study of a knowledge-intensive company.** *International Journal of Training and Development*, 5(3), 168-184.