TITLE THE RELATIONSHIP BETWEEN ORGANIZATIONAL

CLIMATE AND PERFORMANCE EFFICIENCY

: A CASE STUDY OF A TELECOMMUNICATION

COMPANY

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STUDENT WACHIRA SAPPASRI

ADVISOR ASSOC. PROF. NILUBON SIWABAWORNWATTANA

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FACULTY GRADUATE COLLEGE OF MANAGEMENT

SRIPATUM UNIVERSITY

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ABSTRACT

The purposes of this research were (1) to study the levels of organizational climate and performance efficiency of Telecommunication Company. (2) to study demographic factors affecting performance efficiency of the employees and (3) to study the relationship between organizational climate and performance efficiency of Telecommunication Company. The questionnaires were research instrument and had objective to gather data. The Reliability Coefficient of questionnaire was equal to 0.905

The sample size was 389 employees from the Telecommunication Company. The data was analyzed by using descriptive statistics such as frequency, percentage, average, standard deviation, a t-Test, F-Test (One Way ANOVA) and statistical analysis of the relationship between variables (Pearson Correlation)

The results showed that (1) demographic factors as follows age work experience and income affect performance efficiency of the employees at the statistical significance level of 0.05 (2) The organizational climate is related to performance efficiency at the statistical significance level of 0.01