

ผลการวิเคราะห์สมการโครงสร้าง (SEM)

DATE: 8/31/2017

TIME: 18:19

L I S R E L 8.72

BY

Karl G. Jöreskog & Dag Sörbom

This program is published exclusively by

Scientific Software International, Inc.

7383 N. Lincoln Avenue, Suite 100

Lincolnwood, IL 60712, U.S.A.

Phone: (800)247-6113, (847)675-0720, Fax: (847)675-2140

Copyright by Scientific Software International, Inc., 1981-2005

Use of this program is subject to the terms specified in the

Universal Copyright Convention.

Website: www.ssicentral.com

The following lines were read from file D:\TAO SEM ADJ.LPJ:

TI SEM ADJUST

!DA NI=17 NO=440 MA=CM

SY='D:\TAO SEM ADJ.DSF'

SE

10 11 12 13 14 15 16 17 1 2 3 4 5 6 7 8 9 /

MO NX=9 NY=8 NK=2 NE=2 BE=FU GA=FI PS=SY TE=SY TD=SY

LE

EFFIC SATIS

LK

MANAG CONTR

FI TE 6 6 TE 4 4

FR LY(2,1) LY(3,1) LY(4,1) LY(5,1) LY(7,2) LY(8,2) LX(2,1) LX(3,1) LX(4,1)

FR LX(5,1) LX(7,2) LX(8,2) LX(9,2) BE(2,1) GA(1,1) GA(1,2) GA(2,1) GA(2,2)

FR TE(2,1) TE(3,2) TE(5,2) TE(6,4) TE(8,6) TD(5,3) TD(6,5)

FR TD(7,1) TD 6 4 TD 5 4 TE 4 1 TD 9 1 TE 8 2 TD 6 3 TD 6 1 TD 6 2

FR TD 3 1 TD 7 6 TH 2 3 TH 2 6 TH 6 4 TH 4 4 TE 5 4 TD 7 5 TH 5 4 TH 9 4 TH 8 4 TH 9 5

FR TH 8 3 TH 2 7 TH 9 3 TE 8 4 TE 4 3 TE 6 5 TD 8 1 TD 9 8 TH 1 3 TH 7 4 TE 8 7

FR TH 7 3 TH 6 5 TD 4 3 TH 4 5 TH 3 2 TH 5 5 TE 4 2 TH 8 6 TH 2 2 TH 6 2

VA 1 LY(1,1)

VA 1 LY(6,2)

VA 1 LX(1,1)

VA 1 LX(6,2)

PD

OU AM RS EF FS SS SC AD=OFF

TI SEM ADJUST

Number of Input Variables 17

Number of Y - Variables 8

Number of X - Variables 9

Number of ETA - Variables 2

Number of KSI - Variables 2

Number of Observations 440

TI SEM ADJUST

Covariance Matrix

	ABIL_1	ACCE_2	COMM_3	RELI_4	SAFE_5	SERV_6
ABIL_1	0.52					
ACCE_2	0.35	0.43				
COMM_3	0.41	0.35	0.48			
RELI_4	0.36	0.28	0.41	0.50		
SAFE_5	0.37	0.31	0.38	0.39	0.46	
SERV_6	0.35	0.25	0.38	0.32	0.37	0.57
STOR_7	0.06	0.03	0.08	0.08	0.08	0.14
STAF_8	0.15	0.14	0.16	0.18	0.17	0.13
STRU_1	0.29	0.22	0.34	0.36	0.30	0.30
STAN_2	0.30	0.21	0.39	0.40	0.32	0.39
TEMP_3	0.31	0.21	0.35	0.41	0.33	0.34
TRAN_4	0.26	0.20	0.29	0.40	0.31	0.27
DELI_5	0.29	0.22	0.32	0.39	0.32	0.31
QUAL_6	0.31	0.25	0.33	0.39	0.33	0.31
PACK_7	0.41	0.31	0.41	0.41	0.39	0.39
WARE_8	0.40	0.28	0.36	0.34	0.35	0.36
CONT_9	0.41	0.29	0.38	0.35	0.35	0.37

Covariance Matrix

STOR_7	STAF_8	STRU_1	STAN_2	TEMP_3	TRAN_4
-----	-----	-----	-----	-----	-----

STOR_7	0.43					
STAF_8	0.09	0.43				
STRU_1	0.06	0.14	0.51			
STAN_2	0.12	0.17	0.43	0.61		
TEMP_3	0.10	0.17	0.41	0.50	0.55	
TRAN_4	0.07	0.16	0.36	0.40	0.44	0.56
DELI_5	0.09	0.18	0.38	0.44	0.42	0.45
QUAL_6	0.07	0.18	0.32	0.33	0.35	0.34
PACK_7	0.06	0.19	0.36	0.34	0.34	0.29
WARE_8	0.07	0.15	0.29	0.29	0.30	0.26
CONT_9	0.06	0.16	0.32	0.31	0.32	0.27

Covariance Matrix

	DELI_5	QUAL_6	PACK_7	WARE_8	CONT_9
DELI_5	0.59				
QUAL_6	0.40	0.53			
PACK_7	0.33	0.44	0.60		
WARE_8	0.27	0.34	0.45	0.48	
CONT_9	0.28	0.35	0.47	0.46	0.51

TI SEM ADJUST

Parameter Specifications

LAMBDA-Y

EFFIC SATIS

ABIL_1	0	0
ACCE_2	1	0
COMM_3	2	0
RELI_4	3	0
SAFE_5	4	0
SERV_6	0	0
STOR_7	0	5
STAF_8	0	6

LAMBDA-X

MANAG CONTR

STRU_1	0	0
STAN_2	7	0
TEMP_3	8	0
TRAN_4	9	0
DELI_5	10	0
QUAL_6	0	0
PACK_7	0	11
WARE_8	0	12
CONT_9	0	13

BETA

EFFIC SATIS

EFFIC	0	0
SATIS	14	0

GAMMA

	MANAG	CONTR
	-----	-----
EFFIC	15	16
SATIS	17	18

PHI

	MANAG	CONTR
	-----	-----
MANAG	19	
CONTR	20	21

PSI

	EFFIC	SATIS
	-----	-----
	22	23

THETA-EPS

	ABIL_1	ACCE_2	COMM_3	RELI_4	SAFE_5	SERV_6
	-----	-----	-----	-----	-----	-----
ABIL_1	24					
ACCE_2	25	26				

COMM_3	0	27	28			
RELI_4	29	30	31	0		
SAFE_5	0	32	0	33	34	
SERV_6	0	0	0	35	36	0
STOR_7	0	0	0	0	0	0
STAF_8	0	38	0	39	0	40

THETA-EPS

STOR_7	STAF_8
--------	--------

-----	-----
-------	-------

STOR_7	37	
STAF_8	41	42

THETA-DELTA-EPS

ABIL_1	ACCE_2	COMM_3	RELI_4	SAFE_5	SERV_6
--------	--------	--------	--------	--------	--------

-----	-----	-----	-----	-----	-----
-------	-------	-------	-------	-------	-------

STRU_1	0	0	43	0	0	0
STAN_2	0	45	46	0	0	47
TEMP_3	0	50	0	0	0	0
TRAN_4	0	0	0	53	54	0
DELI_5	0	0	0	57	58	0
QUAL_6	0	62	0	63	64	0
PACK_7	0	0	71	72	0	0
WARE_8	0	0	77	78	0	79
CONT_9	0	0	82	83	84	0

THETA-DELTA-EPS

STOR_7 STAF_8

	-----	-----
STRU_1	0	0
STAN_2	48	0
TEMP_3	0	0
TRAN_4	0	0
DELI_5	0	0
QUAL_6	0	0
PACK_7	0	0
WARE_8	0	0
CONT_9	0	0

THETA-DELTA

STRU_1 STAN_2 TEMP_3 TRAN_4 DELI_5 QUAL_6

	-----	-----	-----	-----	-----	-----
STRU_1	44					
STAN_2	0	49				
TEMP_3	51	0	52			
TRAN_4	0	0	55	56		
DELI_5	0	0	59	60	61	
QUAL_6	65	66	67	68	69	70
PACK_7	73	0	0	0	74	75
WARE_8	80	0	0	0	0	0
CONT_9	85	0	0	0	0	0

THETA-DELTA

	PACK_7	WARE_8	CONT_9
PACK_7	76		
WARE_8	0	81	
CONT_9	0	86	87

TI SEM ADJUST

Number of Iterations =123

LISREL Estimates (Maximum Likelihood)

LAMBDA-Y

	EFFIC	SATIS
ABIL_1	1.00	--
ACCE_2	0.71	--
	(0.03)	
	20.93	
COMM_3	1.03	--
	(0.03)	
	30.86	
RELI_4	1.10	--

(0.04)

28.03

SAFE_5 0.91 --

(0.03)

26.44

SERV_6 -- 1.00

STOR_7 -- 0.22

(0.03)

6.45

STAF_8 -- 0.44

(0.05)

8.61

LAMBDA-X

MANAG CONTR

STRU_1 1.00 --

STAN_2 1.13 --

(0.04)

26.73

TEMP_3 1.16 --

(0.04)

27.40

TRAN_4 0.91 --

(0.04)

20.61

DELI_5 0.98 --

(0.04)

22.02

QUAL_6 -- 1.00

PACK_7 -- 1.34

(0.05)

24.73

WARE_8 -- 1.25

(0.06)

20.71

CONT_9 -- 1.30

(0.06)

20.86

BETA

EFFIC SATIS

	-----	-----
EFFIC	--	--
SATIS	0.60	--
	(0.28)	
	2.12	

GAMMA

	MANAG	CONTR
	-----	-----
EFFIC	0.24	0.97
	(0.03)	(0.06)
	7.34	15.68
SATIS	0.19	0.23
	(0.07)	(0.29)
	2.56	0.80

Covariance Matrix of ETA and KSI

	EFFIC	SATIS	MANAG	CONTR
	-----	-----	-----	-----
EFFIC	0.40			
SATIS	0.37	0.58		
MANAG	0.31	0.31	0.38	
CONTR	0.31	0.29	0.22	0.27

PHI

MANAG CONTR

MANAG 0.38

(0.03)

11.74

CONTR 0.22 0.27

(0.02) (0.03)

9.61 9.19

PSI

Note: This matrix is diagonal.

EFFIC SATIS

0.02 0.24

(0.01) (0.02)

3.18 15.18

Squared Multiple Correlations for Structural Equations

EFFIC SATIS

0.94 0.59

Squared Multiple Correlations for Reduced Form

EFFIC	SATIS
-------	-------

-----	-----
-------	-------

0.94	0.58
------	------

Reduced Form

MANAG	CONTR
-------	-------

-----	-----
-------	-------

EFFIC	0.24	0.97
-------	------	------

(0.03)	(0.06)
--------	--------

7.34	15.68
------	-------

SATIS	0.33	0.81
-------	------	------

(0.05)	(0.07)
--------	--------

7.32	12.18
------	-------

THETA-EPS

ABIL_1	ACCE_2	COMM_3	RELI_4	SAFE_5	SERV_6
--------	--------	--------	--------	--------	--------

-----	-----	-----	-----	-----	-----
-------	-------	-------	-------	-------	-------

ABIL_1	0.13
--------	------

(0.01)

13.59

ACCE_2	0.05	0.22
--------	------	------

(0.01) (0.01)

6.91 14.80

COMM_3 -- 0.06 0.05

(0.01) (0.01)

7.52 7.82

RELI_4 -0.07 -0.03 -0.05 --

(0.01) (0.01) (0.01)

-10.78 -3.65 -9.90

SAFE_5 -- 0.05 -- -0.03 0.12

(0.01) (0.01) (0.01)

7.08 -4.86 13.88

SERV_6 -- -- -- -0.09 0.03 --

(0.01) (0.01)

-10.62 3.87

STOR_7 -- -- -- -- -- --

STAF_8 -- 0.03 -- -0.03 -- -0.13

(0.01) (0.01) (0.02)

2.52 -3.14 -6.73

THETA-EPS

STOR_7 STAF_8

```

-----
STOR_7    0.40
          (0.03)
          15.71

STAF_8    0.04    0.32
          (0.02)  (0.03)
          2.06    12.34

```

Squared Multiple Correlations for Y - Variables

```

ABIL_1  ACCE_2  COMM_3  RELI_4  SAFE_5  SERV_6
-----
0.76    0.48    0.89    1.00    0.74    1.00

```

Squared Multiple Correlations for Y - Variables

```

STOR_7  STAF_8
-----
0.07    0.26

```

THETA-DELTA-EPS

```

ABIL_1  ACCE_2  COMM_3  RELI_4  SAFE_5  SERV_6
-----
STRU_1  --    --    0.02   --    --    --
          (0.00)
          4.24

```


STAN_2	--	-0.02	0.04	--	--	0.05
	(0.01)	(0.01)		(0.01)		
	-2.18	8.09		6.62		
TEMP_3	--	-0.03	--	--	--	--
	(0.01)					
	-4.25					
TRAN_4	--	--	--	0.06	0.03	--
			(0.01)	(0.01)		
		8.03	4.20			
DELI_5	--	--	--	0.04	0.02	--
			(0.01)	(0.01)		
		4.86	2.84			
QUAL_6	--	0.02	--	0.03	0.03	--
	(0.01)		(0.01)	(0.01)		
	2.72	3.69	4.51			
PACK_7	--	--	-0.03	-0.06	--	--
	(0.01)	(0.01)				
	-4.33	-7.03				
WARE_8	--	--	-0.04	-0.10	--	0.01
	(0.01)	(0.01)		(0.01)		
	-7.01	-11.78		2.30		

CONT_9	--	--	-0.03	-0.10	-0.02	--
			(0.01)	(0.01)	(0.00)	
			-5.64	-12.07	-4.12	

THETA-DELTA-EPS

STOR_7 STAF_8

STRU_1	--	--
STAN_2	0.03	--
	(0.01)	
	2.77	
TEMP_3	--	--
TRAN_4	--	--
DELI_5	--	--
QUAL_6	--	--
PACK_7	--	--
WARE_8	--	--
CONT_9	--	--

THETA-DELTA

STRU_1	STAN_2	TEMP_3	TRAN_4	DELI_5	QUAL_6	
-----	-----	-----	-----	-----	-----	
STRU_1						
0.12						
(0.01)						
10.78						
STAN_2	--					
0.12						
(0.01)						
11.86						
TEMP_3	-0.04	--				
0.03						
(0.01)	(0.01)					
-5.46	3.83					
TRAN_4	--	--				
0.02	0.22					
(0.01)	(0.02)					
2.61	13.80					
DELI_5	--	--	-0.03	0.09	0.20	
(0.01)	(0.01)	(0.01)	(0.02)			
-3.95	6.85	12.73				
QUAL_6	0.08	0.06	0.07	0.11	0.16	0.25
(0.01)	(0.01)	(0.01)	(0.01)	(0.01)	(0.02)	
7.15	6.17	6.97	8.58	11.02	15.33	

PACK_7	0.05	--	--	--	0.02	0.07
	(0.01)				(0.01)	(0.01)
	6.27				3.33	7.21

WARE_8	0.02	--	--	--	--	--
	(0.01)					
	2.36					

CONT_9	0.03	--	--	--	--	--
	(0.01)					
	4.31					

THETA-DELTA

PACK_7	WARE_8	CONT_9
--------	--------	--------

PACK_7	0.12
	(0.01)
	11.39

WARE_8	--	0.06
	(0.01)	
	7.79	

CONT_9	--	0.03	0.06
	(0.01)	(0.01)	
	3.61	6.87	

Squared Multiple Correlations for X - Variables

STRU_1	STAN_2	TEMP_3	TRAN_4	DELI_5	QUAL_6
0.75	0.80	0.94	0.58	0.64	0.52

Squared Multiple Correlations for X - Variables

PACK_7	WARE_8	CONT_9
0.81	0.87	0.89

Goodness of Fit Statistics

Degrees of Freedom = 66

Minimum Fit Function Chi-Square = 92.96 (P = 0.016)

Normal Theory Weighted Least Squares Chi-Square = 96.27 (P = 0.0089)

Estimated Non-centrality Parameter (NCP) = 30.27

90 Percent Confidence Interval for NCP = (8.02 ; 60.50)

Minimum Fit Function Value = 0.19

Population Discrepancy Function Value (F0) = 0.063

90 Percent Confidence Interval for F0 = (0.017 ; 0.13)

Root Mean Square Error of Approximation (RMSEA) = 0.031

90 Percent Confidence Interval for RMSEA = (0.016 ; 0.044)

P-Value for Test of Close Fit (RMSEA < 0.05) = 0.99

Expected Cross-Validation Index (ECVI) = 0.56

90 Percent Confidence Interval for ECVI = (0.52 ; 0.63)

ECVI for Saturated Model = 0.64

ECVI for Independence Model = 48.69

Chi-Square for Independence Model with 136 Degrees of Freedom = 23290.53

Independence AIC = 23324.53

Model AIC = 270.27

Saturated AIC = 306.00

Independence CAIC = 23412.49

Model CAIC = 720.39

Saturated CAIC = 1097.59

Normed Fit Index (NFI) = 1.00

Non-Normed Fit Index (NNFI) = 1.00

Parsimony Normed Fit Index (PNFI) = 0.48

Comparative Fit Index (CFI) = 1.00

Incremental Fit Index (IFI) = 1.00

Relative Fit Index (RFI) = 0.99

Critical N (CN) = 493.73

Root Mean Square Residual (RMR) = 0.015

Standardized RMR = 0.030

Goodness of Fit Index (GFI) = 0.98

Adjusted Goodness of Fit Index (AGFI) = 0.95

Parsimony Goodness of Fit Index (PGFI) = 0.42

TI SEM ADJUST

Fitted Covariance Matrix

	ABIL_1	ACCE_2	COMM_3	RELI_4	SAFE_5	SERV_6
ABIL_1	0.53					
ACCE_2	0.34	0.42				
COMM_3	0.41	0.35	0.48			
RELI_4	0.37	0.28	0.40	0.48		
SAFE_5	0.36	0.31	0.38	0.37	0.45	
SERV_6	0.37	0.26	0.38	0.31	0.37	0.58
STOR_7	0.08	0.06	0.08	0.09	0.07	0.13
STAF_8	0.16	0.14	0.17	0.15	0.15	0.13
STRU_1	0.31	0.22	0.34	0.34	0.28	0.31
STAN_2	0.35	0.23	0.40	0.38	0.32	0.40
TEMP_3	0.36	0.23	0.37	0.39	0.33	0.35
TRAN_4	0.28	0.20	0.29	0.37	0.29	0.28
DELI_5	0.30	0.21	0.31	0.37	0.30	0.30
QUAL_6	0.31	0.24	0.32	0.37	0.32	0.29
PACK_7	0.42	0.30	0.41	0.40	0.38	0.39
WARE_8	0.39	0.28	0.36	0.33	0.36	0.38
CONT_9	0.41	0.29	0.38	0.34	0.36	0.38

Fitted Covariance Matrix

	STOR_7	STAF_8	STRU_1	STAN_2	TEMP_3	TRAN_4
STOR_7	0.43					

STAF_8	0.09	0.43				
STRU_1	0.07	0.13	0.51			
STAN_2	0.10	0.15	0.43	0.61		
TEMP_3	0.08	0.16	0.40	0.50	0.55	
TRAN_4	0.06	0.12	0.35	0.39	0.42	0.54
DELI_5	0.07	0.13	0.38	0.43	0.40	0.43
QUAL_6	0.06	0.13	0.30	0.31	0.33	0.31
PACK_7	0.09	0.17	0.35	0.34	0.35	0.27
WARE_8	0.08	0.16	0.30	0.32	0.32	0.25
CONT_9	0.08	0.16	0.32	0.33	0.34	0.26

Fitted Covariance Matrix

	DELI_5	QUAL_6	PACK_7	WARE_8	CONT_9
DELI_5	0.57				
QUAL_6	0.38	0.52			
PACK_7	0.32	0.43	0.60		
WARE_8	0.27	0.34	0.45	0.48	
CONT_9	0.28	0.35	0.47	0.46	0.51

Fitted Residuals

	ABIL_1	ACCE_2	COMM_3	RELI_4	SAFE_5	SERV_6
ABIL_1	0.00					
ACCE_2	0.01	0.01				
COMM_3	0.00	0.00	0.00			
RELI_4	-0.01	0.00	0.00	0.01		

SAFE_5	0.00	0.00	0.00	0.01	0.00	
SERV_6	-0.01	-0.01	0.00	0.01	0.00	-0.01
STOR_7	-0.02	-0.03	0.00	-0.01	0.00	0.02
STAF_8	-0.01	0.00	0.00	0.03	0.02	0.00
STRU_1	-0.02	0.00	0.00	0.02	0.01	0.00
STAN_2	-0.04	-0.02	-0.01	0.02	0.00	-0.01
TEMP_3	-0.04	-0.02	-0.01	0.02	0.01	-0.01
TRAN_4	-0.02	0.00	0.01	0.03	0.02	-0.01
DELI_5	-0.02	0.00	0.01	0.02	0.02	0.01
QUAL_6	0.00	0.01	0.01	0.02	0.02	0.02
PACK_7	0.00	0.01	0.00	0.01	0.01	0.00
WARE_8	0.01	0.01	0.00	0.00	0.00	-0.01
CONT_9	0.01	0.01	0.00	0.00	0.00	-0.01

Fitted Residuals

	STOR_7	STAF_8	STRU_1	STAN_2	TEMP_3	TRAN_4
STOR_7	0.00					
STAF_8	0.00	0.00				
STRU_1	-0.01	0.01	0.00			
STAN_2	0.02	0.02	0.00	0.00		
TEMP_3	0.02	0.01	0.01	0.00	0.00	
TRAN_4	0.01	0.04	0.02	0.01	0.02	0.02
DELI_5	0.02	0.05	0.01	0.01	0.02	0.02
QUAL_6	0.00	0.06	0.02	0.02	0.02	0.03
PACK_7	-0.02	0.02	0.01	0.00	0.00	0.02
WARE_8	-0.01	-0.01	-0.01	-0.03	-0.02	0.00
CONT_9	-0.02	-0.01	-0.01	-0.02	-0.02	0.00

Fitted Residuals

	DELI_5	QUAL_6	PACK_7	WARE_8	CONT_9
DELI_5	0.02				
QUAL_6	0.02	0.01			
PACK_7	0.01	0.01	0.00		
WARE_8	0.00	0.00	0.00	0.00	
CONT_9	0.00	0.00	0.00	0.00	0.00

Summary Statistics for Fitted Residuals

Smallest Fitted Residual = -0.04

Median Fitted Residual = 0.00

Largest Fitted Residual = 0.06

Stemleaf Plot

```

- 4|44
- 3|
- 3|
- 2|65
- 2|421110
- 1|9966555
- 1|4322221000
- 0|8777765555
- 0|4444443333322111110000000
0|1111111111122223333444444

```

0|555556666777888888999

1|0001223444

1|555666677788899

2|00000222224

2|579

3|0

3|

4|3

4|9

5|

5|5

Standardized Residuals

	ABIL_1	ACCE_2	COMM_3	RELI_4	SAFE_5	SERV_6
ABIL_1	-2.46					
ACCE_2	3.27	2.87				
COMM_3	-1.16	0.42	-0.70			
RELI_4	-1.46	0.31	1.12	2.61		
SAFE_5	0.63	0.60	0.12	2.91	1.69	
SERV_6	-1.95	-0.78	-0.51	1.49	-0.56	-1.62
STOR_7	-0.94	-1.51	-0.23	-0.50	0.08	1.64
STAF_8	-1.47	-0.52	-0.14	3.78	1.99	0.84
STRU_1	-1.89	-0.12	0.03	2.61	1.49	-0.33
STAN_2	-4.14	-2.19	-1.69	2.65	0.06	-1.21
TEMP_3	-4.86	-2.18	-2.05	3.74	0.97	-1.59
TRAN_4	-1.34	0.06	0.61	3.63	2.20	-0.39
DELI_5	-1.28	0.16	0.66	3.25	2.26	1.08

QUAL_6	-0.54	1.12	1.20	2.49	2.59	1.39
PACK_7	-0.85	1.60	0.91	1.46	1.51	0.09
WARE_8	1.54	1.05	-1.18	0.30	-0.87	-2.33
CONT_9	1.19	1.18	-0.38	0.49	-0.31	-1.97

Standardized Residuals

	STOR_7	STAF_8	STRU_1	STAN_2	TEMP_3	TRAN_4
STOR_7	0.83					
STAF_8	-0.47	-1.12				
STRU_1	-0.43	0.78	1.23			
STAN_2	1.41	1.21	0.18	0.17		
TEMP_3	0.96	0.84	1.47	0.10	0.87	
TRAN_4	0.48	2.74	2.59	1.13	3.47	4.22
DELI_5	1.04	3.14	1.16	2.14	3.61	4.10
QUAL_6	0.23	3.79	2.38	2.20	3.26	3.20
PACK_7	-1.18	1.64	0.71	-0.26	-0.33	1.52
WARE_8	-0.61	-1.14	-0.97	-2.88	-3.45	0.32
CONT_9	-1.37	-1.13	-0.75	-2.29	-2.76	0.31

Standardized Residuals

	DELI_5	QUAL_6	PACK_7	WARE_8	CONT_9
DELI_5	3.72				
QUAL_6	2.75	2.20			
PACK_7	1.11	1.45	0.68		
WARE_8	-0.01	0.18	0.83	-0.67	

CONT_9 -0.41 0.03 0.30 -0.19 -0.01

Summary Statistics for Standardized Residuals

Smallest Standardized Residual = -4.86

Median Standardized Residual = 0.32

Largest Standardized Residual = 4.22

Stemleaf Plot

```

- 4|9
- 4|1
- 3|
- 3|4
- 2|985
- 2|332200
- 1|99766555
- 1|43322221110
- 0|99887776655555
- 0|4444333322110000
0|1111122222333334
0|556667778888899
1|00011111222222444
1|55555556667
2|0122234
2|5666667899
3|12333
3|5667788
4|12

```

Largest Negative Standardized Residuals

Residual for STAN_2 and ABIL_1 -4.14

Residual for TEMP_3 and ABIL_1 -4.86

Residual for WARE_8 and STAN_2 -2.88

Residual for WARE_8 and TEMP_3 -3.45

Residual for CONT_9 and TEMP_3 -2.76

Largest Positive Standardized Residuals

Residual for ACCE_2 and ABIL_1 3.27

Residual for ACCE_2 and ACCE_2 2.87

Residual for RELI_4 and RELI_4 2.61

Residual for SAFE_5 and RELI_4 2.91

Residual for STAF_8 and RELI_4 3.78

Residual for STRU_1 and RELI_4 2.61

Residual for STAN_2 and RELI_4 2.65

Residual for TEMP_3 and RELI_4 3.74

Residual for TRAN_4 and RELI_4 3.63

Residual for TRAN_4 and STAF_8 2.74

Residual for TRAN_4 and STRU_1 2.59

Residual for TRAN_4 and TEMP_3 3.47

Residual for TRAN_4 and TRAN_4 4.22

Residual for DELI_5 and RELI_4 3.25

Residual for DELI_5 and STAF_8 3.14

Residual for DELI_5 and TEMP_3 3.61

Residual for DELI_5 and TRAN_4 4.10

Residual for DELI_5 and DELI_5 3.72

Residual for QUAL_6 and SAFE_5 2.59

Residual for QUAL_6 and STAF_8 3.79

Residual for QUAL_6 and TEMP_3 3.26

Residual for QUAL_6 and TRAN_4 3.20

Modification Indices for LAMBDA-Y

	EFFIC	SATIS
	-----	-----
ABIL_1	--	1.50
ACCE_2	--	0.72
COMM_3	--	0.86
RELI_4	--	0.02
SAFE_5	--	3.89
SERV_6	1.51	--
STOR_7	1.21	--
STAF_8	0.32	--

Expected Change for LAMBDA-Y

	EFFIC	SATIS
	-----	-----
ABIL_1	--	-0.04
ACCE_2	--	-0.03
COMM_3	--	0.03
RELI_4	--	0.02
SAFE_5	--	0.17
SERV_6	0.37	--
STOR_7	-0.08	--
STAF_8	-0.25	--

Standardized Expected Change for LAMBDA-Y

	EFFIC	SATIS
--	-------	-------

	-----	-----
ABIL_1	--	-0.03
ACCE_2	--	-0.03
COMM_3	--	0.02
RELI_4	--	0.01
SAFE_5	--	0.13
SERV_6	0.24	--
STOR_7	-0.05	--
STAF_8	-0.16	--

Completely Standardized Expected Change for LAMBDA-Y

	EFFIC	SATIS
	-----	-----
ABIL_1	--	-0.05
ACCE_2	--	-0.04
COMM_3	--	0.04
RELI_4	--	0.02
SAFE_5	--	0.19
SERV_6	0.31	--
STOR_7	-0.07	--
STAF_8	-0.24	--

Modification Indices for LAMBDA-X

	MANAG	CONTR
	-----	-----
STRU_1	--	0.27
STAN_2	--	0.14

TEMP_3	--	2.09
TRAN_4	--	2.19
DELI_5	--	0.06
QUAL_6	1.76	--
PACK_7	0.78	--
WARE_8	1.76	--
CONT_9	0.36	--

Expected Change for LAMBDA-X

	MANAG	CONTR
	-----	-----
STRU_1	--	0.03
STAN_2	--	-0.02
TEMP_3	--	-0.07
TRAN_4	--	0.07
DELI_5	--	0.01
QUAL_6	0.17	--
PACK_7	0.04	--
WARE_8	-0.03	--
CONT_9	0.01	--

Standardized Expected Change for LAMBDA-X

	MANAG	CONTR
	-----	-----
STRU_1	--	0.01
STAN_2	--	-0.01
TEMP_3	--	-0.04

TRAN_4	--	0.04
DELI_5	--	0.01
QUAL_6	0.11	--
PACK_7	0.02	--
WARE_8	-0.02	--
CONT_9	0.01	--

Completely Standardized Expected Change for LAMBDA-X

	MANAG	CONTR
	-----	-----
STRU_1	--	0.02
STAN_2	--	-0.01
TEMP_3	--	-0.05
TRAN_4	--	0.05
DELI_5	--	0.01
QUAL_6	0.15	--
PACK_7	0.03	--
WARE_8	-0.03	--
CONT_9	0.01	--

No Non-Zero Modification Indices for BETA

No Non-Zero Modification Indices for GAMMA

No Non-Zero Modification Indices for PHI

No Non-Zero Modification Indices for PSI

Modification Indices for THETA-EPS

	ABIL_1	ACCE_2	COMM_3	RELI_4	SAFE_5	SERV_6
ABIL_1	--					
ACCE_2	--	--				
COMM_3	3.86	--	--			
RELI_4	--	--	--	6.03		
SAFE_5	0.38	--	1.47	--	--	
SERV_6	0.20	0.27	1.33	--	--	0.90
STOR_7	0.00	2.57	1.94	2.34	0.38	0.90
STAF_8	0.99	--	0.77	--	1.45	--

Modification Indices for THETA-EPS

	STOR_7	STAF_8
STOR_7	--	
STAF_8	--	--

Expected Change for THETA-EPS

	ABIL_1	ACCE_2	COMM_3	RELI_4	SAFE_5	SERV_6
ABIL_1	--					
ACCE_2	--	--				
COMM_3	0.01	--	--			
RELI_4	--	--	--	-0.04		
SAFE_5	0.00	--	-0.01	--	--	

SERV_6	0.00	0.00	0.01	--	--	-0.08
STOR_7	0.00	-0.02	0.01	-0.01	0.01	0.02
STAF_8	-0.01	--	-0.01	--	0.01	--

Expected Change for THETA-EPS

STOR_7 STAF_8

STOR_7	--	
STAF_8	--	--

Completely Standardized Expected Change for THETA-EPS

ABIL_1 ACCE_2 COMM_3 RELI_4 SAFE_5 SERV_6

ABIL_1	--					
ACCE_2	--	--				
COMM_3	0.03	--	--			
RELI_4	--	--	--	-0.09		
SAFE_5	0.01	--	-0.02	--	--	
SERV_6	-0.01	-0.01	0.02	--	--	-0.13
STOR_7	0.00	-0.04	0.02	-0.03	0.01	0.03
STAF_8	-0.02	--	-0.02	--	0.03	--

Completely Standardized Expected Change for THETA-EPS

STOR_7 STAF_8

STOR_7	--
--------	----

STAF_8 -- --

Modification Indices for THETA-DELTA-EPS

	ABIL_1	ACCE_2	COMM_3	RELI_4	SAFE_5	SERV_6
	-----	-----	-----	-----	-----	-----
STRU_1	0.06	0.01	--	0.00	0.37	0.02
STAN_2	1.08	--	--	0.57	0.42	--
TEMP_3	2.95	--	2.41	2.07	2.16	0.00
TRAN_4	0.05	0.02	0.38	--	--	1.74
DELI_5	0.05	0.01	0.01	--	--	1.04
QUAL_6	0.06	--	0.05	--	--	1.04
PACK_7	5.36	0.97	--	--	0.14	0.00
WARE_8	3.32	0.02	--	--	2.38	--
CONT_9	0.23	0.03	--	--	--	0.40

Modification Indices for THETA-DELTA-EPS

	STOR_7	STAF_8
	-----	-----
STRU_1	0.97	0.43
STAN_2	--	1.28
TEMP_3	1.37	1.25
TRAN_4	0.05	1.05
DELI_5	0.43	0.14
QUAL_6	0.25	4.64
PACK_7	0.88	1.08
WARE_8	1.83	1.39
CONT_9	2.52	0.04

Expected Change for THETA-DELTA-EPS

	ABIL_1	ACCE_2	COMM_3	RELI_4	SAFE_5	SERV_6
	-----	-----	-----	-----	-----	-----
STRU_1	0.00	0.00	--	0.00	0.00	0.00
STAN_2	-0.01	--	--	0.00	0.00	--
TEMP_3	-0.01	--	-0.01	0.01	0.01	0.00
TRAN_4	0.00	0.00	0.00	--	--	-0.01
DELI_5	0.00	0.00	0.00	--	--	0.01
QUAL_6	0.00	--	0.00	--	--	0.01
PACK_7	-0.01	0.01	--	--	0.00	0.00
WARE_8	0.01	0.00	--	--	-0.01	--
CONT_9	0.00	0.00	--	--	--	-0.01

Expected Change for THETA-DELTA-EPS

	STOR_7	STAF_8
	-----	-----
STRU_1	-0.01	-0.01
STAN_2	--	0.01
TEMP_3	0.01	-0.01
TRAN_4	0.00	0.01
DELI_5	0.01	0.00
QUAL_6	0.01	0.02
PACK_7	-0.01	0.01
WARE_8	0.01	-0.01
CONT_9	-0.01	0.00

Completely Standardized Expected Change for THETA-DELTA-EPS

	ABIL_1	ACCE_2	COMM_3	RELI_4	SAFE_5	SERV_6
	-----	-----	-----	-----	-----	-----
STRU_1	0.00	0.00	--	0.00	0.01	0.00
STAN_2	-0.01	--	--	0.01	-0.01	--
TEMP_3	-0.02	--	-0.02	0.02	0.02	0.00
TRAN_4	0.00	0.00	0.01	--	--	-0.02
DELI_5	0.00	0.00	0.00	--	--	0.02
QUAL_6	0.00	--	0.00	--	--	0.02
PACK_7	-0.03	0.01	--	--	0.00	0.00
WARE_8	0.01	0.00	--	--	-0.02	--
CONT_9	0.00	0.00	--	--	--	-0.01

Completely Standardized Expected Change for THETA-DELTA-EPS

	STOR_7	STAF_8
	-----	-----
STRU_1	-0.02	-0.01
STAN_2	--	0.02
TEMP_3	0.02	-0.02
TRAN_4	-0.01	0.02
DELI_5	0.02	0.01
QUAL_6	0.01	0.05
PACK_7	-0.02	0.02
WARE_8	0.02	-0.02
CONT_9	-0.02	0.00

Modification Indices for THETA-DELTA

STRU_1	STAN_2	TEMP_3	TRAN_4	DELI_5	QUAL_6		
STRU_1	--						
STAN_2	0.00	--					
TEMP_3	--	1.77	--				
TRAN_4	0.31	1.40	--	--			
DELI_5	0.99	0.09	--	--	--		
QUAL_6	--	--	--	--	--	--	
PACK_7	--	0.15	0.03	0.09	--	--	
WARE_8	--	0.56	1.37	0.65	0.51	0.33	
CONT_9	--	0.34	0.53	0.04	1.13	0.00	

Modification Indices for THETA-DELTA

PACK_7	WARE_8	CONT_9		
PACK_7	--			
WARE_8	0.51	--		
CONT_9	0.09	--	--	

Expected Change for THETA-DELTA

STRU_1	STAN_2	TEMP_3	TRAN_4	DELI_5	QUAL_6		
STRU_1	--						
STAN_2	0.00	--					
TEMP_3	--	0.01	--				
TRAN_4	0.00	-0.01	--	--			

DELI_5	-0.01	0.00	--	--	--	
QUAL_6	--	--	--	--	--	--
PACK_7	--	0.00	0.00	0.00	--	--
WARE_8	--	0.00	0.00	0.00	0.00	0.00
CONT_9	--	0.00	0.00	0.00	0.00	0.00

Expected Change for THETA-DELTA

	PACK_7	WARE_8	CONT_9
	-----	-----	-----
PACK_7	--		
WARE_8	0.00	--	
CONT_9	0.00	--	--

Completely Standardized Expected Change for THETA-DELTA

	STRU_1	STAN_2	TEMP_3	TRAN_4	DELI_5	QUAL_6
	-----	-----	-----	-----	-----	-----
STRU_1	--					
STAN_2	0.00	--				
TEMP_3	--	0.02	--			
TRAN_4	0.01	-0.02	--	--		
DELI_5	-0.02	0.00	--	--	--	
QUAL_6	--	--	--	--	--	--
PACK_7	--	0.00	0.00	0.00	--	--
WARE_8	--	-0.01	-0.01	0.01	0.01	0.00
CONT_9	--	0.00	0.00	0.00	-0.01	0.00

Completely Standardized Expected Change for THETA-DELTA

	PACK_7	WARE_8	CONT_9
PACK_7	--		
WARE_8	0.01	--	
CONT_9	0.00	--	--

Maximum Modification Index is 6.03 for Element (4, 4) of THETA-EPS

TI SEM ADJUST

Factor Scores Regressions

ETA

	ABIL_1	ACCE_2	COMM_3	RELI_4	SAFE_5	SERV_6
EFFIC	0.02	-0.05	0.05	1.03	-0.17	0.21
SATIS	-0.08	0.13	-0.52	1.54	-0.76	1.53

ETA

	STOR_7	STAF_8	STRU_1	STAN_2	TEMP_3	TRAN_4
EFFIC	-0.05	0.03	-0.03	-0.13	0.06	-0.22
SATIS	-0.14	0.39	0.15	-0.55	0.13	-0.33

ETA

	DELI_5	QUAL_6	PACK_7	WARE_8	CONT_9
EFFIC	0.05	-0.24	-0.08	0.15	0.31
SATIS	0.02	-0.18	-0.32	-0.15	0.27

KSI

	ABIL_1	ACCE_2	COMM_3	RELI_4	SAFE_5	SERV_6
MANAG	-0.07	0.20	-0.25	0.26	-0.03	0.03
CONTR	-0.05	-0.05	0.03	0.83	-0.20	0.15

KSI

	STOR_7	STAF_8	STRU_1	STAN_2	TEMP_3	TRAN_4
MANAG	-0.01	-0.01	0.20	0.04	0.61	-0.15
CONTR	-0.04	0.02	-0.10	-0.07	-0.04	-0.15

KSI

	DELI_5	QUAL_6	PACK_7	WARE_8	CONT_9
MANAG	0.30	-0.46	0.12	0.05	0.05
CONTR	-0.01	-0.12	-0.01	0.20	0.34

TI SEM ADJUST

Standardized Solution

LAMBDA-Y

	EFFIC	SATIS
	-----	-----
ABIL_1	0.63	--
ACCE_2	0.45	--
COMM_3	0.65	--
RELI_4	0.69	--
SAFE_5	0.58	--
SERV_6	--	0.76
STOR_7	--	0.17
STAF_8	--	0.33

LAMBDA-X

	MANAG	CONTR
	-----	-----
STRU_1	0.62	--
STAN_2	0.70	--
TEMP_3	0.72	--
TRAN_4	0.56	--
DELI_5	0.61	--
QUAL_6	--	0.52
PACK_7	--	0.69
WARE_8	--	0.65
CONT_9	--	0.67

BETA

EFFIC SATIS

```

-----
EFFIC  --  --
SATIS  0.49  --

```

GAMMA

MANAG CONTR

```

-----
EFFIC  0.23  0.79
SATIS  0.15  0.16

```

Correlation Matrix of ETA and KSI

EFFIC SATIS MANAG CONTR

```

-----
EFFIC  1.00
SATIS  0.76  1.00
MANAG  0.79  0.65  1.00
CONTR  0.96  0.74  0.70  1.00

```

PSI

Note: This matrix is diagonal.

EFFIC SATIS

```

-----
0.06  0.41

```

Regression Matrix ETA on KSI (Standardized)

	MANAG	CONTR
EFFIC	0.23	0.79
SATIS	0.27	0.55

TI SEM ADJUST

Completely Standardized Solution

LAMBDA-Y

	EFFIC	SATIS
ABIL_1	0.87	--
ACCE_2	0.70	--
COMM_3	0.94	--
RELI_4	1.00	--
SAFE_5	0.86	--
SERV_6	--	1.00
STOR_7	--	0.26
STAF_8	--	0.51

LAMBDA-X

	MANAG	CONTR
STRU_1	0.87	--

STAN_2	0.89	--
TEMP_3	0.97	--
TRAN_4	0.76	--
DELI_5	0.80	--
QUAL_6	--	0.72
PACK_7	--	0.90
WARE_8	--	0.94
CONT_9	--	0.94

BETA

	EFFIC	SATIS
EFFIC	--	--
SATIS	0.49	--

GAMMA

	MANAG	CONTR
EFFIC	0.23	0.79
SATIS	0.15	0.16

Correlation Matrix of ETA and KSI

	EFFIC	SATIS	MANAG	CONTR
EFFIC	1.00			
SATIS	0.76	1.00		

MANAG	0.79	0.65	1.00	
CONTR	0.96	0.74	0.70	1.00

PSI

Note: This matrix is diagonal.

EFFIC	SATIS
-------	-------

0.06	0.41
------	------

THETA-EPS

ABIL_1	ACCE_2	COMM_3	RELI_4	SAFE_5	SERV_6
--------	--------	--------	--------	--------	--------

ABIL_1	0.24					
ACCE_2	0.12	0.52				
COMM_3	--	0.13	0.11			
RELI_4	-0.14	-0.07	-0.11	--		
SAFE_5	--	0.11	--	-0.06	0.26	
SERV_6	--	--	--	-0.17	0.06	--
STOR_7	--	--	--	--	--	--
STAF_8	--	0.06	--	-0.06	--	-0.25

THETA-EPS

STOR_7	STAF_8
--------	--------

STOR_7	0.93	
STAF_8	0.09	0.74

THETA-DELTA-EPS

	ABIL_1	ACCE_2	COMM_3	RELI_4	SAFE_5	SERV_6
	-----	-----	-----	-----	-----	-----
STRU_1	--	--	0.04	--	--	--
STAN_2	--	-0.03	0.08	--	--	0.09
TEMP_3	--	-0.06	--	--	--	--
TRAN_4	--	--	--	0.12	0.06	--
DELI_5	--	--	--	0.07	0.04	--
QUAL_6	--	0.04	--	0.06	0.07	--
PACK_7	--	--	-0.05	-0.11	--	--
WARE_8	--	--	-0.08	-0.20	--	0.02
CONT_9	--	--	-0.07	-0.21	-0.03	--

THETA-DELTA-EPS

	STOR_7	STAF_8
	-----	-----
STRU_1	--	--
STAN_2	0.05	--
TEMP_3	--	--
TRAN_4	--	--
DELI_5	--	--
QUAL_6	--	--
PACK_7	--	--
WARE_8	--	--
CONT_9	--	--

THETA-DELTA

	STRU_1	STAN_2	TEMP_3	TRAN_4	DELI_5	QUAL_6
STRU_1	0.25					
STAN_2	--	0.20				
TEMP_3	-0.07	--	0.06			
TRAN_4	--	--	0.04	0.42		
DELI_5	--	--	-0.06	0.16	0.36	
QUAL_6	0.15	0.11	0.13	0.20	0.29	0.48
PACK_7	0.10	--	--	--	0.04	0.12
WARE_8	0.03	--	--	--	--	--
CONT_9	0.06	--	--	--	--	--

THETA-DELTA

	PACK_7	WARE_8	CONT_9
PACK_7	0.19		
WARE_8	--	0.13	
CONT_9	--	0.05	0.11

Regression Matrix ETA on KSI (Standardized)

	MANAG	CONTR
EFFIC	0.23	0.79
SATIS	0.27	0.55

TI SEM ADJUST

Total and Indirect Effects

Total Effects of KSI on ETA

	MANAG	CONTR
	-----	-----
EFFIC	0.24	0.97
	(0.03)	(0.06)
	7.34	15.68
SATIS	0.33	0.81
	(0.05)	(0.07)
	7.32	12.18

Indirect Effects of KSI on ETA

	MANAG	CONTR
	-----	-----
EFFIC	--	--
SATIS	0.14	0.58
	(0.07)	(0.27)
	2.03	2.10

Total Effects of ETA on ETA

	EFFIC	SATIS
EFFIC	--	--
SATIS	0.60	--
	(0.28)	
	2.12	

Largest Eigenvalue of B*B' (Stability Index) is 0.356

Total Effects of ETA on Y

	EFFIC	SATIS
ABIL_1	1.00	--
ACCE_2	0.71	--
	(0.03)	
	20.93	
COMM_3	1.03	--
	(0.03)	
	30.86	
RELI_4	1.10	--
	(0.04)	
	28.03	

SAFE_5	0.91	--
	(0.03)	
	26.44	
SERV_6	0.60	1.00
	(0.28)	
	2.12	
STOR_7	0.13	0.22
	(0.06)	(0.03)
	2.03	6.45
STAF_8	0.26	0.44
	(0.13)	(0.05)
	2.07	8.61

Indirect Effects of ETA on Y

	EFFIC	SATIS
	-----	-----
ABIL_1	--	--
ACCE_2	--	--
COMM_3	--	--
RELI_4	--	--

SAFE_5 -- --

SERV_6 0.60 --
 (0.28)
 2.12

STOR_7 0.13 --
 (0.06)
 2.03

STAF_8 0.26 --
 (0.13)
 2.07

Total Effects of KSI on Y

MANAG CONTR

ABIL_1 0.24 0.97
 (0.03) (0.06)
 7.34 15.68

ACCE_2 0.17 0.69
 (0.02) (0.05)
 6.99 13.51

COMM_3 0.25 0.99

(0.03) (0.06)

7.40 16.37

RELI_4 0.26 1.06

(0.04) (0.06)

7.36 17.90

SAFE_5 0.22 0.88

(0.03) (0.05)

7.29 16.45

SERV_6 0.33 0.81

(0.05) (0.07)

7.32 12.18

STOR_7 0.07 0.18

(0.02) (0.03)

4.78 5.79

STAF_8 0.14 0.35

(0.02) (0.05)

5.92 7.69

TI SEM ADJUST

Standardized Total and Indirect Effects

Standardized Total Effects of KSI on ETA

	MANAG	CONTR
	-----	-----
EFFIC	0.23	0.79
SATIS	0.27	0.55

Standardized Indirect Effects of KSI on ETA

	MANAG	CONTR
	-----	-----
EFFIC	--	--
SATIS	0.12	0.39

Standardized Total Effects of ETA on ETA

	EFFIC	SATIS
	-----	-----
EFFIC	--	--
SATIS	0.49	--

Standardized Total Effects of ETA on Y

	EFFIC	SATIS
	-----	-----
ABIL_1	0.63	--
ACCE_2	0.45	--
COMM_3	0.65	--
RELI_4	0.69	--
SAFE_5	0.58	--

SERV_6	0.38	0.76
STOR_7	0.08	0.17
STAF_8	0.16	0.33

Completely Standardized Total Effects of ETA on Y

	EFFIC	SATIS
	-----	-----
ABIL_1	0.87	--
ACCE_2	0.70	--
COMM_3	0.94	--
RELI_4	1.00	--
SAFE_5	0.86	--
SERV_6	0.49	1.00
STOR_7	0.13	0.26
STAF_8	0.25	0.51

Standardized Indirect Effects of ETA on Y

	EFFIC	SATIS
	-----	-----
ABIL_1	--	--
ACCE_2	--	--
COMM_3	--	--
RELI_4	--	--
SAFE_5	--	--
SERV_6	0.38	--
STOR_7	0.08	--
STAF_8	0.16	--

Completely Standardized Indirect Effects of ETA on Y

	EFFIC	SATIS
	-----	-----
ABIL_1	--	--
ACCE_2	--	--
COMM_3	--	--
RELI_4	--	--
SAFE_5	--	--
SERV_6	0.49	--
STOR_7	0.13	--
STAF_8	0.25	--

Standardized Total Effects of KSI on Y

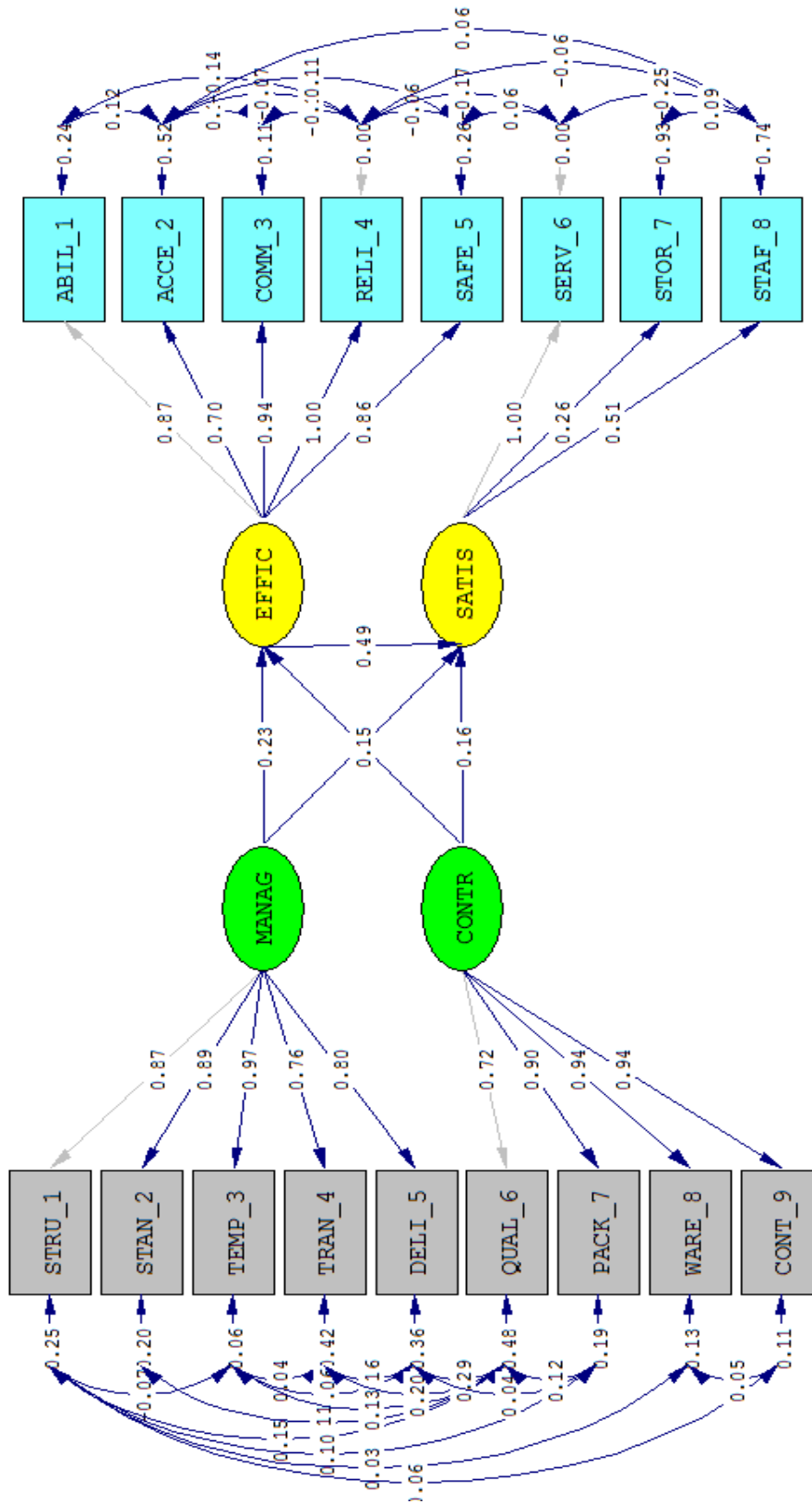
	MANAG	CONTR
	-----	-----
ABIL_1	0.15	0.50
ACCE_2	0.11	0.36
COMM_3	0.15	0.52
RELI_4	0.16	0.55
SAFE_5	0.14	0.46
SERV_6	0.20	0.42
STOR_7	0.04	0.09
STAF_8	0.09	0.18

Completely Standardized Total Effects of KSI on Y

MANAG CONTR

```
-----  -----  
ABIL_1    0.20    0.69  
ACCE_2    0.16    0.55  
COMM_3    0.22    0.75  
RELI_4    0.23    0.79  
SAFE_5    0.20    0.68  
SERV_6    0.27    0.55  
STOR_7    0.07    0.14  
STAF_8    0.14    0.28
```

Time used: 0.047 Seconds



Chi-Square=96.27, df=66, P-value=0.00889, RMSEA=0.031