THESIS TITLE	GUIDELINES ON CAPACITY BUILDING AND DEVELOPMENT OF THE POLICE OFFICERS AT THE POLICE STATION LEVEL FOR EFFICIENCY ENHANCEMEN IN THE PREVENTIONAND SUPPRESSION OF INFORMATION TECHNOLOGY-RELATED CRIMES
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ABSTRACT

A study of the enhancement development guidelines for the police officers to prevent and suppress information technology crimes was qualitative research aimed to 1) study the models, techniques, methods, and channels of crimes committed through information technology. 2) study the management process of preventing and suppressing information technology crimes at the police station level. 3) study the enhancement development guidelines for the police officer to prevent and suppress information technology crime. The tool of this research was using in-depth interviews, the sample used in this study were 38 people, as the Police Captain- Police Lieutenant Colonel under Chonburi Provincial Police, 3 sections, 9 stations; were prevention and suppression section, inquiry section, investigation section and investigative officers under the Investigation Division Chonburi Provincial Police include academics, relevant experts. To analyze the processing together with the information that was studies from the book. Academic papers Relevant research papers, To discuss this research.

The results found that: 1) The models, techniques, methods, and channels of crimes committed through information technology such as fraud, deception through the creating

commercial pages, online sales scams, propaganda for venture capital scam, money transfer, romance scams, etc., disseminating the content or information that were not true and sharing via social networks; Facebook, Line, by using a computer or mobile device.

2) The management process of prevention and suppression of information technology crimes at the station level was found that most police lacked knowledge and understanding of the law and the use of technology in investigating offenders. So, they were unable to analyze the case, the cases were delayed or without success, lack of statistics to be proactive in public relations, and unable to create awareness and self-defense guidelines for the people.

3) The enhancement development guidelines for the police officer to prevent and suppress information technology crimes were found that most police needed knowledge in both the law and the use of information technology to collect evidence as well as having an agency that has specialized expertise to support the work to be more efficient.

Recommendations 1) The Royal Thai Police should provide training/seminars on legal knowledge and the use of information technology to the local police. 2) to support information technology specialists at the police station so that the work to be more efficient. 3) to support modern operational tools 4) to prepare a manual to assist in the investigation of technology crimes.