

<b>TITLE</b>	FACTORS AFFECTING ORGANIZATIONAL CITIZENSHIP BEHAVIOR OF EMPLOYEES FOR ENVIRONMENTAL CONSULTANT COMPANY IN BANGKOK METROPOLITAN
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### **ABSTRACT**

The objectives of this research were 1) to investigate the personal characteristics affecting organizational citizenship behavior of employees for Environmental Consultant company in Bangkok Metropolitan 2) to investigate the quality of work life, teamwork, and organization commitment affecting organizational citizenship behavior of employees for Environmental Consultant in Bangkok Metropolitan. The population were studied the Employees for environmental consultants in Bangkok Metropolitan. The sample size was 378 persons. Inferential statistics for data analysis were frequency, percentage, mean, and standard deviation. Pearson's Product Moment Correlation Coefficient was used for normal distribution. Or Pearson's product moment correlation coefficient. The statistics used in the analysis were t-distribution (t-test), F-distribution (F-test), and multiple variable regression analysis.

The research results revealed that 1) the personal factors were gender, age, education, age years of employment, marriage status and income per month has no different influence on organizational citizenship behavior of employees for Environmental Consultant in Bangkok Metropolitan 2) the quality of work life, teamwork, organizational commitment significantly influence on the organizational citizenship behavior of employees for Environmental Consultant in Bangkok Metropolitan at the level of 0.05.